

Message

---

**From:** Campbell, Ed [Campbell.Ed@epa.gov]  
**Sent:** 5/25/2018 5:55:50 PM  
**To:** Leckner, Erik [leckner.erik@epa.gov]  
**CC:** McCarthy, Colleen [Mccarthy.Colleen@epa.gov]  
**Subject:** RE: OEM-56

Jira supports @ user tagging, so if you need a response from a specific individual – that's your best bet.

---

**From:** Leckner, Erik  
**Sent:** Friday, May 25, 2018 1:53 PM  
**To:** Campbell, Ed <Campbell.Ed@epa.gov>  
**Cc:** McCarthy, Colleen <Mccarthy.Colleen@epa.gov>  
**Subject:** RE: OEM-56

I meant it's a question for you – btw, how do we ask a question to you in JIRA itself that you can be part of the decision making – do we have JIRA set up for questions to particular individuals so it is being tracked the question but an answer is also tracked.. 😊

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Leckner, Erik  
**Sent:** Friday, May 25, 2018 1:35 PM  
**To:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Cc:** McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>  
**Subject:** RE: OEM-56

Hi Ed

It's a question from you – what do you want to do to resolve it 😊

We can do nothing or we can change it so its logging INFO or WARN.

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---

**From:** Campbell, Ed  
**Sent:** Friday, May 25, 2018 9:34 AM  
**To:** Leckner, Erik <[leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)>  
**Cc:** McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>  
**Subject:** RE: OEM-56

Hey Christian,

I appreciate the info provided here – but let's make sure it's all getting into JIRA. I see you also commented on this JIRA ticket but not the full context of this email – which I will add to it.

Thanks,

Ed Campbell, PMP  
Web Development Team Project Manager  
GDIT Supporting ITS-EPA III Contract  
79 TW Alexander Dr, Bld 4401, NC 27713  
[campbell.ed@epa.gov](mailto:campbell.ed@epa.gov) (o) 919.200.7243  
<http://intranet.epa.gov/webdev>

---

**From:** Leckner, Erik  
**Sent:** Thursday, May 24, 2018 8:06 PM  
**To:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Cc:** McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>  
**Subject:** RE: OEM-56

Note from my perspective its really just INFO as it just means a cookie is expired and the user will go to authenticate again and then the cookie will be created and the user wont notice anything wrong other than having to login again as it already expired. Same case on a fresh cleared browser or first time visit, its just an INFO. System will try to do the right thing anyways but forcing them to relogin or login for the first time or after an expiration. The reason ticket was filed is when we do ever use the logs for looking for real ERRORS in the system, we won't have to see these always show up in the logs.

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---

**From:** Leckner, Erik  
**Sent:** Thursday, May 24, 2018 8:03 PM  
**To:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Cc:** McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>  
**Subject:** OEM-56

When a user logs in with no cookie or an expired cookie in dev, stage, and prod, it reports it as an error. It's really not an error, it's just the way Salient implemented it. So for most cases, a user has a valid cookie not found (and it's not really anything more than a DEBUG or INFO statement). However, in some cases, maybe a user can't create a cookie (they turned off cookies in their own browser, etc) and then even still its not an error. They currently record all of them as an ERROR. No worries if we leave it in there, but its not an error for most cases. However, Paula likes to keep prod to ERROR level versus DEBUG, INFO, or WARN levels and so they wouldn't show up at all if they are DEBUG, INFO OR WARN. Solution: Do nothing or downgrade to WARN but then Paula would need to know we will add WARN in logs. Typically companies set it to WARN or INFO level in logs and most corps/govt agencies would put INFO level. Could do some more research on that topic but decision needs to be made nonetheless.

# ObSSOCookie not found is present in dev, staging, and production logs.

ObSSOCookie not found is present in dev, staging, and production logs. It is also being reported as both ERROR and INFO statements. Source code comments out cookie generation in places, etc. which means that Salient may have been trying to determine where cookies should be created, etc.

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Message

---

**From:** Waldo, James V. [Waldo.James@epa.gov]  
**Sent:** 4/18/2018 9:14:18 PM  
**To:** Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Unix Group [group.unix@epa.gov]  
**CC:** Smith, Maury [smith.maury@epa.gov]; Childers, Paula [Childers.Paula@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]  
**Subject:** RE: Authentication Errors

Please re-read my previous emails for that information.

---

James Waldo  
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Think Next. Now.

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**From:** Leckner, Erik  
**Sent:** Wednesday, April 18, 2018 5:12 PM  
**To:** Waldo, James V. <Waldo.James@epa.gov>; Unix Group <group.unix@epa.gov>  
**Cc:** Smith, Maury <smith.maury@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>  
**Subject:** RE: Authentication Errors

Hello James

So, I can login to my own machine, VPN, outlook, Personal Privacy / Ex. 6 but I can no longer login to both Personal Privacy / Ex. 6

This problem has never occurred until now.

Perhaps my userid password changed/expired in the past hour?

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---

**From:** Waldo, James V.  
**Sent:** Wednesday, April 18, 2018 4:46 PM  
**To:** Unix Group <[group.unix@epa.gov](mailto:group.unix@epa.gov)>  
**Cc:** Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>  
**Subject:** FW: Authentication Errors

Unix team,

Can you please check the pam\_tally for use [Personal Privacy / Ex. 6](#) on host [Personal Privacy / Ex. 6](#) and reset as necessary?

Thanks very much,  
- J

---

James Waldo  
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Think Next. Now.

---

**From:** Leckner, Erik  
**Sent:** Wednesday, April 18, 2018 4:43 PM  
**To:** Waldo, James V. <[Waldo.James@epa.gov](mailto:Waldo.James@epa.gov)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Authentication Errors

They are looking into it. Something with a network access issue. My password hasn't changed.

I can get into my own machine, Outlook, and VPN, but I can't get to other servers using my password.

They are looking into it but he doesn't seem like he knows (the operator on the phone there).

Anyways I will let them see if they can troubleshoot the issue but my password has not changed today.

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---

**From:** Leckner, Erik  
**Sent:** Wednesday, April 18, 2018 4:40 PM  
**To:** Waldo, James V. <[Waldo.James@epa.gov](mailto:Waldo.James@epa.gov)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Authentication Errors

EZtech says they are encountering similar issues all week. I will try my older password.

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**From:** Waldo, James V.  
**Sent:** Wednesday, April 18, 2018 4:40 PM  
**To:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Authentication Errors

Please make sure they understand you are entering the incorrect password.

---

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Think Next. Now.

---

**From:** Leckner, Erik  
**Sent:** Wednesday, April 18, 2018 4:35 PM  
**To:** Waldo, James V. <[Waldo.James@epa.gov](mailto:Waldo.James@epa.gov)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Authentication Errors

I am on phone with EZTECH. They are looking into it. Thanks.

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**From:** Waldo, James V.  
**Sent:** Wednesday, April 18, 2018 4:34 PM  
**To:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Authentication Errors

NOTHING CHANGED. YOU ARE ENTERING THE WRONG PASSWORD.

# Personal Privacy / Ex. 6

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Think Next. Now.

---

**From:** Leckner, Erik  
**Sent:** Wednesday, April 18, 2018 4:32 PM  
**To:** Waldo, James V. <[Waldo.James@epa.gov](mailto:Waldo.James@epa.gov)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Authentication Errors

I have no password for Personal Privacy / Ex. 6 My lanid is Personal Privacy / Ex. 6

I am logged into the epa network on my own machine with it.

I'll check with ezhelphdesk – maybe something changed in the past hour.

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**From:** Waldo, James V.  
**Sent:** Wednesday, April 18, 2018 4:29 PM  
**To:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Smith, Maury

<[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>

Cc: Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>

Subject: RE: Authentication Errors

Also, you have two failed logins due to incorrect password recorded for your Personal Privacy / Ex. 6 account.

## Personal Privacy / Ex. 6

---

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Think Next. Now.

---

**From:** Waldo, James V.

**Sent:** Wednesday, April 18, 2018 4:25 PM

**To:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>

**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>

**Subject:** RE: Authentication Errors

The uid is generated automatically by the self-registration workflow. I was actually the person that approved the request. The uid was generated and emailed to you by the workflow.

With regard to your LAN ID, you have a failed login due to incorrect password at 4:12PM Eastern, 1:12PM Pacific.

## Personal Privacy / Ex. 6

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Think Next. Now.

---

**From:** Leckner, Erik

**Sent:** Wednesday, April 18, 2018 4:18 PM

**To:** Waldo, James V. <[Waldo.James@epa.gov](mailto:Waldo.James@epa.gov)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>

**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>

**Subject:** RE: Authentication Errors



I am not sure why he used that id, I always had [Personal Privacy / Ex. 5] as my lanid.

As for login with prod credentials which I have used for past 3 weeks, I can no longer access the server machine.

# Deliberative Process / Ex. 5

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---

**From:** Waldo, James V.  
**Sent:** Wednesday, April 18, 2018 4:16 PM  
**To:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Authentication Errors

I think Maury told you the account you registered for was approved. You should've received an email (the logs say the email was sent successfully) that included the uid for WAM Dev.

Again, there is no account in WAM Dev that has the uid [Personal Privacy / Ex. 5]

---

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**CSRA**  
Think Next. Now.

---

**From:** Leckner, Erik  
**Sent:** Wednesday, April 18, 2018 4:14 PM  
**To:** Waldo, James V. <[Waldo.James@epa.gov](mailto:Waldo.James@epa.gov)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>

**Cc:** Campbell, Ed <Campbell.Ed@epa.gov>

**Subject:** RE: Authentication Errors

Hello James

See previous email – lanid [Personal Privacy / Ex. 5] was working up to 30 minutes ago since we have had the box.

*I had already applied for it in the past and Maury mentioned that he had set up [Personal Privacy / Ex. 5] yesterday.*

Christian Leckner

Principal Engineer

ITS-EPA | CSRA

San Diego, CA 92028 | PDT

949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

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**Sent:** Wednesday, April 18, 2018 4:13 PM

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**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>

**Subject:** RE: Authentication Errors

You created the password yourself when you self-registered. I don't have the password and cannot provide it as it is stored as a one-way hash in the directory. If you need to reset it, you can do so with the forgot password link at

**Deliberative Process / Ex. 5**

---

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Think Next. Now.

---

**From:** Leckner, Erik

**Sent:** Wednesday, April 18, 2018 4:02 PM

**To:** Waldo, James V. <[Waldo.James@epa.gov](mailto:Waldo.James@epa.gov)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>

**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>

**Subject:** RE: Authentication Errors

Hi James

I will need the password for the userid of [Personal Privacy / Ex. 5]

Thanks.

Christian Leckner

Principal Engineer

ITS-EPA | CSRA

San Diego, CA 92028 | PDT

---

**From:** Leckner, Erik  
**Sent:** Wednesday, April 18, 2018 3:49 PM  
**To:** Waldo, James V. <[Waldo.James@epa.gov](mailto:Waldo.James@epa.gov)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Authentication Errors

Hello James

Great.

I assume with this userid, it will work with all apps. Working on something right now for 15 min., and so I will try it out in approx. 15 minutes.

Is the password credential the same as my lanid or can you please provide the password to me?

Thanks.  
Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
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**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Authentication Errors

There is no user with uid [REDACTED] in WAM Dev, so you'll never get authenticated with that uid. In WAM Dev you'll need to use [REDACTED]

---

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**CSRA**  
Think Next. Now.

---

**From:** Leckner, Erik  
**Sent:** Wednesday, April 18, 2018 3:08 PM  
**To:** Waldo, James V. <[Waldo.James@epa.gov](mailto:Waldo.James@epa.gov)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** Authentication Errors

Hi James, Maury, and Paula,

Great to see that the apps are running! I understand that you are currently working out/flushing some issues out with authentication/authorization. Please let me know when it is configured and I fully understand those details are being worked on currently.

# Deliberative Process / Ex. 5

# Deliberative Process / Ex. 5

Best,

Christian Leckner  
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Message

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**From:** Campbell, Ed [Campbell.Ed@epa.gov]  
**Sent:** 5/25/2018 1:34:14 PM  
**To:** Leckner, Erik [leckner.erik@epa.gov]  
**CC:** McCarthy, Colleen [Mccarthy.Colleen@epa.gov]  
**Subject:** RE: OEM-56

Hey Christian,

I appreciate the info provided here – but let's make sure it's all getting into JIRA. I see you also commented on this JIRA ticket but not the full context of this email – which I will add to it.

Thanks,

Ed Campbell, PMP  
Web Development Team Project Manager  
GDIT Supporting ITS-EPA III Contract  
79 TW Alexander Dr, Bld 4401, NC 27713  
[campbell.ed@epa.gov](mailto:campbell.ed@epa.gov) (o) 919.200.7243  
<http://intranet.epa.gov/webdev>

---

**From:** Leckner, Erik  
**Sent:** Thursday, May 24, 2018 8:06 PM  
**To:** Campbell, Ed <Campbell.Ed@epa.gov>  
**Cc:** McCarthy, Colleen <Mccarthy.Colleen@epa.gov>  
**Subject:** RE: OEM-56

Note from my perspective its really just INFO as it just means a cookie is expired and the user will go to authenticate again and then the cookie will be created and the user wont notice anything wrong other than having to login again as it already expired. Same case on a fresh cleared browser or first time visit, its just an INFO. System will try to do the right thing anyways but forcing them to relogin or login for the first time or after an expiration. The reason ticket was filed is when we do ever use the logs for looking for real ERRORS in the system, we won't have to see these always show up in the logs.

Christian Leckner  
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949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Leckner, Erik  
**Sent:** Thursday, May 24, 2018 8:03 PM  
**To:** Campbell, Ed <Campbell.Ed@epa.gov>  
**Cc:** McCarthy, Colleen <Mccarthy.Colleen@epa.gov>  
**Subject:** OEM-56

When a user logs in with no cookie or an expired cookie in dev, stage, and prod, it reports it as an error. It's really not an error, it's just the way Salient implemented it. So for most cases, a user has a valid cookie not found (and it's not really anything more than a DEBUG or INFO statement). However, in some cases, maybe a user can't create a cookie (they turned off cookies in their own browser, etc) and then even still its not an error.

They currently record all of them as an ERROR. No worries if we leave it in there, but its not an error for most cases. However, Paula likes to keep prod to ERROR level versus DEBUG, INFO, or WARN levels and so they wouldn't show up at all if they are DEBUG, INFO OR WARN. Solution: Do nothing or downgrade to WARN but then Paula would need to know we will add WARN in logs. Typically companies set it to WARN or INFO level in logs and most corps/govt agencies would put INFO level. Could do some more research on that topic but decision needs to be made nonetheless.

# Deliberative Process / Ex. 5

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Message

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**From:** Campbell, Ed [Campbell.Ed@epa.gov]  
**Sent:** 4/16/2018 5:43:48 PM  
**To:** Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]  
**CC:** Page, Alison [Page.Alison@epa.gov]  
**Subject:** RE: NCC

Christian,

To be clear. Please do not communicate to Rob without me / Colleen CC-ed. It's not okay for you to escalate your problems with the staff directly to our customer without running your thoughts / questions through us first. Paula asked for 20 hours to do the initial configuration on our server and she has not had 20 hours yet. She was working on this on Friday.

Ed Campbell  
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[campbell.ed@epa.gov](mailto:campbell.ed@epa.gov) | (o) 919.200.7243  
<http://intranet.epa.gov/webdev>

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**From:** Leckner, Erik  
**Sent:** Monday, April 16, 2018 1:22 PM  
**To:** Campbell, Ed <Campbell.Ed@epa.gov>  
**Subject:** RE: NCC

Hi Ed

Please ask NCC remove all references to previous developers from groups where lanids are present. Rob asked me to tell you this on Friday afternoon, along with his many thoughts on how NCC is responding to our simple requests. In summary, he asked:

- a) NCC immediately remove all lanids from Salient on all systems
- b) NCC stops replying to you and I like they were in high school (this is reference to LeAnn and Paula) – he mentioned if they do this again, he will call a meeting with Paula, Ali, etc and other EPA staff (either that he works with or higher up)
- c) He wants much better SLA response times – they should be acting on our EMP requests within 1-2 hours ideally, not as it has been.

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**From:** Leckner, Erik  
**Sent:** Monday, April 16, 2018 1:14 PM  
**To:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: NCC



On Friday, he sent that to me. It was end of week so I guess he wanted to reach out to discuss his thoughts on the NCC.

Christian Leckner  
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949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

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**From:** Campbell, Ed  
**Sent:** Monday, April 16, 2018 9:40 AM  
**To:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>  
**Subject:** RE: NCC

Christian,

Where are you quoting this from? Is this some correspondence with Rob that I didn't see?

---

**From:** Leckner, Erik  
**Sent:** Friday, April 13, 2018 6:05 PM  
**To:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** NCC  
**Importance:** High

Hello Ed,

Rob mentioned to me that **NCC** needs to remove from all groups on all machines Salient developers and was asked by Rob to inform you of this. Salient is still in Linux groups even though they are most likely to have their access / login revoked when they left.

"Their contract was cancelled and some of those 5 user name need to removed, yesterday. This violates FISMA NIST 800-53 Rev 4 Security Controls on proper user access."

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

Message

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**From:** Campbell, Ed [Campbell.Ed@epa.gov]  
**Sent:** 5/15/2018 3:35:07 PM  
**To:** Leckner, Erik [Leckner.Erik@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]  
**CC:** McCarthy, Colleen [Mccarthy.Colleen@epa.gov]  
**Subject:** Today's Team Dev Server Update

Hi Christian / Rakhi,

Just a heads up. Rob has added a somewhat hot button issue to today's status call, discussing the decommissioning of Equipment and the data export that will be required of us, which is coming very soon. As such I really want us to be brief when we update him on Dev server progress today; we will not have time to talk extensively on that topic. Just major milestones and high level status please.

Thanks,

Ed Campbell, PMP  
Web Development Team Project Manager  
GDIT Supporting ITS-EPA III Contract  
79 TW Alexander Dr, Bld 4401, NC 27713  
[campbell.ed@epa.gov](mailto:campbell.ed@epa.gov) (o) 919.200.7243  
<http://intranet.epa.gov/webdev>

Message

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**From:** Campbell, Ed [Campbell.Ed@epa.gov]  
**Sent:** 3/15/2018 6:29:07 PM  
**To:** Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]  
**CC:** Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]  
**Subject:** RE: EMP Java Developer Needs

Christian,

Per Paula tarballs of all Personal Privacy / Ex. 6s and all the deployed applications are now available on the FTP site.

What passwords? The one she's telling you that Kofi and the DBSS team need to check on and provide for you? Can you do that instead, because that's the process that's been laid out for us?

I am not understanding this nastiness I'm sensing from you towards Paula. I'm not seeing anything that warrants it.

Ed Campbell  
ITS-EPA III CSRA  
79 TW Alexander Dr, Bld 4401, NC 27713  
[campbell.ed@epa.gov](mailto:campbell.ed@epa.gov) | (o) 919.200.7243  
<http://intranet.epa.gov/webdev>

---

**From:** Leckner, Erik  
**Sent:** Thursday, March 15, 2018 1:26 PM  
**To:** Campbell, Ed <Campbell.Ed@epa.gov>  
**Cc:** Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>  
**Subject:** RE: EMP Java Developer Needs

Hi Ed

Thanks about the pwords list. ***She can make it up*** by sending the passwords right away without me having to find them. Please ask her to do this or I can directly to her. Nice talk below but no passwords as of yet.

I want access to those directories if it means zipping it all up in one package from each machine. I do not want her explanations any longer – just the zipped packages. I have gone enough with her filtering of what I need. I care less what she thinks I need.

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**From:** Campbell, Ed  
**Sent:** Thursday, March 15, 2018 12:19 PM  
**To:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>  
**Cc:** Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>  
**Subject:** FW: EMP Java Developer Needs

Hi Christian,

I received the following reply from Paula this morning in regards to your punch-list requests from last night. Just so you know; my assessment of this reply is not that she is blocking or silo-ing. She appears to be doing what she can to help us within the confines of the NCC procedures she has to adhere to.

Let me know if this is helpful with regards to the requests you had.

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<http://intranet.epa.gov/webdev>

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Hi Ed;

The password thing is my error; I sent the email that they had been changed Tuesday to the wrong old list. My apologies, I have updated that and it shouldn't happen again.

**Deliberative Process / Ex. 5** and typically we will announce and schedule the updates on the biweekly calls so that everyone knows they are coming and when. If the devs ever have any reason to think they have locked a password or that there are issues with their DB connection, they can get in touch with Kofi Dovlo or the DBSS team to have them check. **Deliberative Process / Ex. 5** ALL NCC environments, so even when you have a Dev environment, if you are connecting to NCC Oracle, the Oracle passwords will still have to be updated.

**Deliberative Process / Ex. 5** I can package these up and put them on the FTP site. I was trying to avoid sending so many large bundles, but if you have no problem with that, then I don't either. **Deliberative Process / Ex. 5** and we only update the files that I have already sent copies of to the team. **Deliberative Process / Ex. 5**  
**Deliberative Process / Ex. 5** except for the locally-generated logs.

Given that, the devs should be able to take the config files files in the bundle I already sent, **Deliberative Process / Ex. 5** **Deliberative Process / Ex. 5** install it, replace the specific files with the ones I sent, get & add the current "keystore" for the webservice call to the Access Servers (I can also send this if they are still using the same ones), and they would have **Deliberative Process / Ex. 5**

Similarly, when we deploy code to Production, it has to be taken directly from the code as reviewed in Staging. As far as I know, the Salient developers did not modify any code in these apps on Staging after the last time each one was deployed to Prod, so Prod & Stage code bases should literally be identical. There is the **Deliberative Process / Ex. 5** but I have discussed that several times and I think they are clear that it's OK for that to have differing contents. That said, I'll package up the Prod apps, too.

FYI: The script for migrating the logs is turning out to be trickier than expected, but the basic form is now working; your team should see some **Deliberative Process / Ex. 5** in the FTP dropoff logs folders, from our script testing.

What's the word on the Dev environment?

Thanks,  
Paula

Paula Childers  
ITS-EPA III | NCC Middleware & Applications Team  
CSRA Inc. | on contract to the US EPA  
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709  
919-200-7396 | [childers.paula@epa.gov](mailto:childers.paula@epa.gov)

**From:** Waldo, James V. [Waldo.James@epa.gov]  
**Sent:** 3/23/2018 11:48:06 AM  
**To:** Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Smith, Maury [smith.maury@epa.gov]  
**CC:** Campbell, Ed [Campbell.Ed@epa.gov]  
**Subject:** RE: EMP IAM + Dev Setup Questions

Christian,

As we discussed on the phone last week, you would need a **Deliberative Process / Ex. 5** whether it be running on your laptop or on an actual server at the EPA, in order to achieve what you want. WAM Support does not typically provide connections **Deliberative Process / Ex. 5** and there really isn't a significant case to do it here, especially since we can **Deliberative Process / Ex. 5**. Also, firewall rules would need to be in place **Deliberative Process / Ex. 5** to allow the **Deliberative Process / Ex. 5** and the laptop won't have the same IP address every time, so that would be problematic... plus, I'm not sure the firewall rule would get approved. Even if all those problems went away, unless you are running a compatible web server on a compatible operating system, there isn't a **Deliberative Process / Ex. 5**. For instance, there's no **Deliberative Process / Ex. 5** **Deliberative Process / Ex. 5**

## Deliberative Process / Ex. 5

We can discuss further, answer questions, etc., on Monday/Tuesday call.

- J

James Waldo  
Enterprise Identity & Access Management (EIAM)  
ITS-EPA III - Supporting the US Environmental Protection Agency  
CSRA, Inc.  
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709  
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Think Next. Now.

**From:** Leckner, Erik  
**Sent:** Friday, March 23, 2018 1:36 AM  
**To:** Smith, Maury <smith.maury@epa.gov>  
**Cc:** Waldo, James V. <Waldo.James@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>  
**Subject:** RE: EMP IAM + Dev Setup Questions

Hello Maury/James

Also I noticed running **Deliberative Process / Ex. 5** via dev local, I do not get the ObBasicAuth cookie created **Deliberative Process / Ex. 5** **Deliberative Process / Ex. 5** thus far was just to specify the host of **Deliberative Process / Ex. 5** On **Deliberative Process / Ex. 5**, a pop-up is presented to the user. In dev local, this does not occur.

Some notes below on this topic. Perhaps this is what is stopping dev local from

## Sending "Authorization" header with initial HTTP request

If OAM protects a web resource with a basic authentication scheme, any browser request for that resource returns a 401 with a "WWW-Authenticate: basic" header. This prompts the browsers to pop-up the username/password dialog box. When the user types in the username and password, [Redacted] Deliberative Process / Ex. 5

[Redacted] Deliberative Process / Ex. 5

If one does not want the browser to pop-up the dialog, or one is using a script/client application to access that resource, [Redacted] Deliberative Process / Ex. 5

[Redacted] Deliberative Process / Ex. 5

[Redacted] Deliberative Process / Ex. 5 It seems the script/client application will also have to send a cookie in the request to make [Redacted] Deliberative Process / Ex. 5 The cookie name and value are always the same:

[Redacted] Deliberative Process / Ex. 5

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Principal Engineer  
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---

**From:** Leckner, Erik  
**Sent:** Friday, March 23, 2018 1:23 AM  
**To:** Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>  
**Cc:** Waldo, James V. <[Waldo.James@epa.gov](mailto:Waldo.James@epa.gov)>; Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: EMP IAM + Dev Setup Questions

Hi Maury and/or James

So if I use staging IAM service (deacon) from dev local (where I added an entry for [Redacted] Deliberative Process / Ex. 5), I noticed that if I login to [Redacted] Deliberative Process / Ex. 5 and my own local host [Redacted] Personal Privacy / Ex. 6, my dev works since it shares the same ObSSOCookie. However if I don't login to [Redacted] Deliberative Process / Ex. 5 I get service authentication errors.

Until we discuss, attached are two screenshots of [Redacted] Deliberative Process / Ex. 5 and [Redacted] Personal Privacy / Ex. 6 – cookies are identical (under [Redacted] Deliberative Process / Ex. 5 refreshed my dev local cookie (below).

Ideally I would like for some way that my local host can work without having to login to [Redacted] Deliberative Process / Ex. 5. Are you aware of any restrictions as to why I cannot simply use my local host [Redacted] Deliberative Process / Ex. 5 to communicate with an IAM service and for it to just work.

# Deliberative Process / Ex. 5

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San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Leckner, Erik  
**Sent:** Thursday, March 22, 2018 6:36 PM  
**To:** Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>



**Cc:** Waldo, James V. <Waldo.James@epa.gov>

**Subject:** RE: EMP IAM + Dev Setup Questions

Hello Maury and/or James

If I use my dev local which I assign as **Personal Privacy / Ex. 6** so that the browser doesn't reject third party cookies (since localhost and epa.gov are different domains to browsers), what can you do on your end so that my hostname is recognized in the authentication for IAM (Proxy, WebGate, etc.) Is there something that you can do on your end to make this happen. I am currently using deacon (staging IAM setup). With staging server, do you configure the domain for staging as part of the IAM authentication setup? I am using IAM staging but running of my dev local (which has internal in hosts file: **Personal Privacy / Ex. 6** or a browser third party cookie workaround).

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---

**From:** Smith, Maury

**Sent:** Thursday, March 22, 2018 4:15 PM

**To:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>

**Cc:** Waldo, James V. <[Waldo.James@epa.gov](mailto:Waldo.James@epa.gov)>; Jackson, Tarsha <[Jackson.Tarsha@epa.gov](mailto:Jackson.Tarsha@epa.gov)>; Page, Alison <[Page.Alison@epa.gov](mailto:Page.Alison@epa.gov)>; Spradling, LeAnn <[Spradling.LeAnn@epa.gov](mailto:Spradling.LeAnn@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Rakhi Nair <[rakhi.mnair@gmail.com](mailto:rakhi.mnair@gmail.com)>

**Subject:** RE: EMP IAM + Dev Setup Questions

Ed, Paula, Christian,

I spoke with James Waldo this morning and his suggestion was to continue development work leveraging Dev WAM authentication.

So far the only WAM work that has been completed is:

- Copying EMP security groups from Staging to Development
- Creating the **Deliberative Process / Ex. 5**

I am working on creating the Dev WAM Authentication scheme using EMP staging as a template. As part of this setup I will create a **Deliberative Process / Ex. 5** that can be used for testing. I also confirmed that SOAP components are available in Dev and this was discussed with Christian. We can also provide LDAP root certificates if needed for connectivity but Christian will need to determine the correct installation path on the dev server.

Hope this helps. Ping me with any additional questions.

Maury Smith  
Enterprise Identity & Access Management (EIAM)  
ITS-EPA III - Supporting the US Environmental Protection Agency  
CSRA, Inc.  
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709  
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Think Next. Now.

-----Original Appointment-----

**From:** Campbell, Ed

**Sent:** Monday, March 19, 2018 3:29 PM

**To:** Campbell, Ed; Childers, Paula; Waldo, James V.; Rakhi Nair; Leckner, Erik; Smith, Maury

**Cc:** Page, Alison; Spradling, LeAnn; McCarthy, Colleen

**Subject:** EMP IAM + Dev Setup Questions

**When:** Wednesday, March 21, 2018 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).

**Where:** Conference Call

Hi Folks –

Christian and Rakhi have a few questions mostly relating to IAM and Deployment for the EMP project. I think we can move through these topics with roughly 20 minutes a piece. I will let Christian lead the questions to ensure he and Rakhi get what they need from this call. To provide context - we should be receiving the Dev server for this project this week, and he and Rakhi need to be fully billable to its development at that point. Please feel free to forward this to anyone else who needs to attend. Thanks.

### High Level Agenda

Topic 1: Overview of EPA Deployment Procedures - Overview of EPA's EMP deployment related procedures, with special focus on EMP deployment procedures from Development to Staging. (Pertains mostly to Paula)

Topic 2: Overview of IAM Authentication Technology - This topic discusses IAM related security technology in ensuring EMP development environments have all the proper authentication related keys, trust stores, SSL certificates, etc. for ensuring authentication in local development environments and the new development server and any development local constraints for running locally (https, cookies, etc). (Pertains mostly to IAM)

Overview of Staging and Production Deployment Procedures - This topic focuses on EMP deployment related procedures, with special focus on EMP deployment procedures for Staging and Production. (Pertains mostly to Paula)

**Conference Line/Code / Ex. 6**

Message

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**From:** Campbell, Ed [Campbell.Ed@epa.gov]  
**Sent:** 2/6/2018 7:40:10 PM  
**To:** ELLIOT NORMAN [elliott.norman@salientcrgt.com]; Thomas, Rob [Thomas.Rob@epa.gov]  
**CC:** Shlykova, Svitlana (US) [SVITLANA.SHLYKOVA@salientcrgt.com]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]  
**Subject:** RE: Transition Info

Thanks Elliot. Appreciate you following up on #1. I am sorry to hear about your experience during transition, myself and the team were not involved in any of that.

Regards

Ed Campbell  
ITS-EPA III CSRA  
79 TW Alexander Dr, Bld 4401, NC 27713  
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<http://intranet.epa.gov/webdev>

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**From:** Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]  
**Sent:** Tuesday, February 06, 2018 1:52 PM  
**To:** Campbell, Ed <Campbell.Ed@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>  
**Cc:** Shlykova, Svitlana (US) <SVITLANA.SHLYKOVA@salientcrgt.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>  
**Subject:** RE: Transition Info

Ed,

I will verify with my lead developer regarding number 1 but as I mentioned we are not able to provide further transition support. I sent multiple emails to your leadership during the 90 transition period suggesting we schedule meetings but they chose not to respond and rescinded our sub-contract agreement.

Regards

**Elliot Norman**  
Program Manager | Civilian Services Group – Information Management



198 Van Buren Street, Suite 120, Herndon, Virginia 20170  
703-429-4449 (o) | [SalientCRGT.com](http://SalientCRGT.com)  
[Elliot.Norman@SalientCRGT.com](mailto:Elliot.Norman@SalientCRGT.com)

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**From:** Campbell, Ed [mailto:Campbell.Ed@epa.gov]  
**Sent:** Tuesday, February 6, 2018 1:32 PM  
**To:** Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>; Thomas, Rob <Thomas.Rob@epa.gov>  
**Cc:** Shlykova, Svitlana (US) <SVITLANA.SHLYKOVA@salientcrgt.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>  
**Subject:** RE: Transition Info

Hi Elliot,

I understand that your team is fully engaged at this point. That said, we really didn't have an opportunity to transition this well on either side of the equation here and there are still some questions we really need answers to. There are a couple things we definitely need your input on/ can't ignore:

1. 

# Deliberative Process / Ex. 5
2. Would your folks be willing to at least answer our outstanding queries in email, or a shared location, if any arise while trying to bring up our local environment and test environments?

Thank you for your understanding here.

Ed Campbell  
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<http://intranet.epa.gov/webdev>

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**From:** Norman, Elliot (US) [<mailto:ELLIOT.NORMAN@salientcrgt.com>]  
**Sent:** Friday, February 02, 2018 12:01 PM  
**To:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; Thomas, Rob <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>  
**Cc:** Shlykova, Svitlana (US) <[SVITLANA.SHLYKOVA@salientcrgt.com](mailto:SVITLANA.SHLYKOVA@salientcrgt.com)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>  
**Subject:** RE: Transition Info

Ed,

Sorry our team are all fully engaged on other projects and we cannot spare them to do knowledge transfer for prior contracts at this time.

Regards

Elliot Norman  
Program Manager | Civilian Services Group – Information Management



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[Elliot.Norman@SalientCRGT.com](mailto:Elliot.Norman@SalientCRGT.com)

---

**From:** Campbell, Ed [<mailto:Campbell.Ed@epa.gov>]  
**Sent:** Friday, February 2, 2018 11:46 AM  
**To:** Thomas, Rob <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>; Norman, Elliot (US) <[ELLIOT.NORMAN@salientcrgt.com](mailto:ELLIOT.NORMAN@salientcrgt.com)>  
**Cc:** Shlykova, Svitlana (US) <[SVITLANA.SHLYKOVA@salientcrgt.com](mailto:SVITLANA.SHLYKOVA@salientcrgt.com)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>  
**Subject:** RE: Transition Info

Hi Elliot,

My name is Ed Campbell – one of the team members over at CSRA on this project. I was wondering if it would be possible to schedule a knowledge transfer session between Christian Leckner and Rakhi Madhavan – Java developers, CC-ed here – and members of your Java team? There are some questions from our folks that I think would be most efficiently answered in a conference call / knowledge transfer setting. We can work around your availabilities in the next week or two. Please let me know if you think this is possible.

Kind Regards,

Ed Campbell, PMP  
ITS-EPA III CSRA  
79 TW Alexander Dr, Bld 4401, NC 27713  
[campbell.ed@epa.gov](mailto:campbell.ed@epa.gov) | (o) 919.200.7243  
<http://intranet.epa.gov/webdev>

---

**From:** Thomas, Rob  
**Sent:** Friday, February 02, 2018 10:49 AM  
**To:** ELLIOT NORMAN <[elliott.norman@salientcrgt.com](mailto:elliott.norman@salientcrgt.com)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; Shlykova, Svitlana (US) <[SVITLANA.SHLYKOVA@salientcrgt.com](mailto:SVITLANA.SHLYKOVA@salientcrgt.com)>  
**Subject:** RE: Transition Info

Hi Elliot.  
That's wonderful! NCC couldn't tell what was there and needed to ID which space belonged to EMP. Understood. Thanks for verifying!

Rob Thomas

---

**From:** Norman, Elliot (US) [<mailto:ELLIOT.NORMAN@salientcrgt.com>]  
**Sent:** Friday, February 2, 2018 10:43 AM  
**To:** Thomas, Rob <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; Shlykova, Svitlana (US) <[SVITLANA.SHLYKOVA@salientcrgt.com](mailto:SVITLANA.SHLYKOVA@salientcrgt.com)>  
**Subject:** RE: Transition Info

Rob,

**Deliberative Process / Ex. 5** Are you able to get it? We don't have access anymore to check to see if someone took it down.

Regards

Elliot Norman  
Program Manager | Civilian Services Group – Information Management



198 Van Buren Street, Suite 120, Herndon, Virginia 20170  
703-429-4449 (o) | [SalientCRGT.com](http://SalientCRGT.com)  
[Elliot.Norman@SalientCRGT.com](mailto:Elliot.Norman@SalientCRGT.com)

---

**From:** Thomas, Rob [<mailto:Thomas.Rob@epa.gov>]  
**Sent:** Thursday, February 1, 2018 5:00 PM  
**To:** Norman, Elliot (US) <[ELLIOT.NORMAN@salientcrgt.com](mailto:ELLIOT.NORMAN@salientcrgt.com)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Transition Info  
**Importance:** High

Hi Elliot.

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

If not, we can use an alternate code dump

location. Thanks.

Rob Thomas

---

**From:** Norman, Elliot (US) [<mailto:ELLIOT.NORMAN@salientcrgt.com>]  
**Sent:** Wednesday, January 31, 2018 4:26 PM  
**To:** Thomas, Rob <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>  
**Subject:** RE: Transition Info

I don't. Sorry.

Regards

**Elliot Norman**  
Program Manager | Civilian Services Group – Information Management



198 Van Buren Street, Suite 120, Herndon, Virginia 20170  
703-429-4449 (o) | [SalientCRGT.com](http://SalientCRGT.com)  
[Elliot.Norman@SalientCRGT.com](mailto:Elliot.Norman@SalientCRGT.com)

---

**From:** Thomas, Rob [<mailto:Thomas.Rob@epa.gov>]  
**Sent:** Wednesday, January 31, 2018 4:25 PM  
**To:** Norman, Elliot (US) <[ELLIOT.NORMAN@salientcrgt.com](mailto:ELLIOT.NORMAN@salientcrgt.com)>  
**Subject:** RE: Transition Info

Hi Elliot. Ok.. Do you have a copy or watered down version? Thanks.

Rob

---

**From:** Norman, Elliot (US) [<mailto:ELLIOT.NORMAN@salientcrgt.com>]  
**Sent:** Wednesday, January 31, 2018 4:18 PM  
**To:** Thomas, Rob <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>  
**Subject:** Re: Transition Info

We followed our proprietary Salient CRGT SDLC

Regards

**Elliot Norman**

Program Manager | Civilian Services Group – Information Management

---

Salient CRGT

198 Van Buren Street, Suite 120, Herndon, Virginia 20170  
703-429-4449 (o) | [SalientCRGT.com](http://SalientCRGT.com)  
[Elliot.Norman@SalientCRGT.com](mailto:Elliot.Norman@SalientCRGT.com)

----- Original message -----

From: "Thomas, Rob" <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>  
Date: 1/31/18 15:25 (GMT-05:00)  
To: "Norman, Elliot (US)" <[ELLIOT.NORMAN@salientcrgt.com](mailto:ELLIOT.NORMAN@salientcrgt.com)>  
Subject: RE: Transition Info

----- Original message -----

From: "Thomas, Rob" <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>  
Date: 1/31/18 15:25 (GMT-05:00)  
To: "Norman, Elliot (US)" <[ELLIOT.NORMAN@salientcrgt.com](mailto:ELLIOT.NORMAN@salientcrgt.com)>  
Subject: RE: Transition Info

One more thing. Did we ever have a SDLC (System Development Life Cycle) document?

---

**From:** Thomas, Rob  
**Sent:** Wednesday, January 31, 2018 2:51 PM  
**To:** 'Norman, Elliot (US)' <[ELLIOT.NORMAN@salientcrgt.com](mailto:ELLIOT.NORMAN@salientcrgt.com)>  
**Subject:** RE: Transition Info

Thanks Elliot. Now it arrived. LOL

---

**From:** Norman, Elliot (US) [<mailto:ELLIOT.NORMAN@salientcrgt.com>]  
**Sent:** Wednesday, January 31, 2018 2:45 PM  
**To:** Thomas, Rob <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>  
**Subject:** RE: Transition Info

Here is the piz file

Regards

**Elliot Norman**

Program Manager | Civilian Services Group – Information Management

-----



198 Van Buren Street, Suite 120, Herndon, Virginia 20170  
703-429-4449 (o) | [SalientCRGT.com](mailto:Elliot.Norman@SalientCRGT.com)  
[Elliot.Norman@SalientCRGT.com](mailto:Elliot.Norman@SalientCRGT.com)

---

**From:** Thomas, Rob [<mailto:Thomas.Rob@epa.gov>]  
**Sent:** Wednesday, January 31, 2018 2:36 PM  
**To:** Norman, Elliot (US) <[ELLIOT.NORMAN@salientcrgt.com](mailto:ELLIOT.NORMAN@salientcrgt.com)>  
**Subject:** RE: Transition Info

Hey Elliot. It's text file

## Deliberative Process / Ex. 5

Change the name of the file extension to piz.

Rob Thomas

---

**From:** Norman, Elliot (US) [<mailto:ELLIOT.NORMAN@salientcrgt.com>]  
**Sent:** Wednesday, January 31, 2018 2:33 PM  
**To:** Thomas, Rob <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>  
**Subject:** FW: Transition Info



Here is the file

Regards

Elliot Norman

Program Manager | Civilian Services Group – Information Management

.....



198 Van Buren Street, Suite 120, Herndon, Virginia 20170  
703-429-4449 (o) | [SalientCRGT.com](mailto:SalientCRGT.com)  
[Elliot.Norman@SalientCRGT.com](mailto:Elliot.Norman@SalientCRGT.com)

.....

**From:** Norman, Elliot (US)  
**Sent:** Tuesday, January 9, 2018 1:48 PM  
**To:** 'Thomas, Rob' <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>  
**Cc:** Cunningham, Patrice <[cunningham.patrice@epa.gov](mailto:cunningham.patrice@epa.gov)>; Ivory, Barbara (US) <[Barbara.Ivory@salientcrgt.com](mailto:Barbara.Ivory@salientcrgt.com)>  
**Subject:** Transition Info

Rob, Patrice

Here is the status on the current EPA OEM work conducted by Guident and the documents for each app.

We are yet to hear from CSRA on where to upload the code (500mb) or to arrange any knowledge transfer meetings from our team. Please let me know if you have any questions

## Recurring Tasks

### Meetings/Deliverables

Bi-weekly ADC/Privacy Controls meeting (Wednesdays @ 2 PM)

Monthly FR SHEM User Forum (1<sup>st</sup> Tuesday @ 3 PM)

## **Current Status/Initiatives**

### **Field Readiness**

- FR 12.3.1 – this is a small bug fix for some issues with the bulk upload training spreadsheet. It was deployed 1/8/18
- FR 12.3 was meant to be completed as 3 separate sprints, sprints 2 & 3 are yet to be authorized
- Requirements are already done for 2 & 3 and are currently sitting on the “Deleted Reqs” tab in the FR 12.3 RTM

### **OECA Non-FLETC Course Migration**

- We are currently in user testing of 2<sup>nd</sup> batch of course record uploads to FR for Dan Weese of OECA/CID
- There are new courses, changes to course names, and several hundred new person training records being uploaded to FR
- Dan is currently testing in Salient CRGT Demo environment, when he gives OK Cindy can move changes to production

### **Oil DB**

- v13.5.3 was released to production 1/8/18
- Scope for next release has not been defined

### **Mobile App**

- We finished the app code and accompanying web services about a year ago but EPA doesn't seem to have a way to distribute the iOS version to EPA devices
- The web services have been deployed to production by NCC
- The Android .apk installation file is available for download in EMP but there are little/no Android users at EPA

### **Equipment**

- ETM data supposed to be migrated to OARM's AAMS (aka Sunflower) asset management system, but no ETA as efforts were put on back burner due to hurricane responses (per Josh Woodyard)

## **EMP Admin**

- No planned updates

## **LGR**

- No planned updates

## **SMA**

- V18 is in Staging and there are no plans to put it into production

## **IMH**

- No planned updates

## **SRS Web Service**

- No planned updates

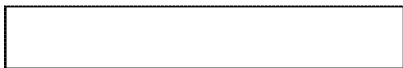
## **EMBI**

- OBIEE to be upgraded some time in 2018, BIAC will inform us when

Regards

**Elliot Norman**

Program Manager | Civilian Services Group – Information Management



198 Van Buren Street, Suite 120, Herndon, Virginia 20170  
703-429-4449 (o) | [SalientCRGT.com](mailto:SalientCRGT.com)  
[Elliot.Norman@SalientCRGT.com](mailto:Elliot.Norman@SalientCRGT.com)



Message

---

**From:** Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]  
**Sent:** 5/17/2018 1:43:42 AM  
**To:** Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]  
**Subject:** Simple Request

**Importance:** High

Hi Rakhi

I need to focus on what I am working for next several days. I will work with you once I am done, so please refrain for now from any emails that take my focus away from not only the engineering parts but the design and concept parts of what I need to do.

Thanks a million!

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

Message

---

**From:** Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]  
**Sent:** 5/18/2018 1:23:35 AM  
**To:** Campbell, Ed [Campbell.Ed@epa.gov]  
**Subject:** FW: is OAM service down in staging? SECURITY ISSUE!!!!

**Importance:** High

Hi Ed

I can also write a script for staging and production that checks all the log settings on all deployments always which Paula runs as one of her steps in deployments before she starts the Deliberative Process / Ex. 5 instances. We can discuss this tonight or tomorrow as well.

Please see my replies from a week ago as her steps should be updated for deployments. She should first shut down all instances before dev team ever does a deployment. That was missing in her steps, btw.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Childers, Paula  
**Sent:** Thursday, May 17, 2018 5:58 PM  
**To:** Leckner, Erik <Leckner.Erik@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>  
**Cc:** Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Bennett, Jerry <Jerry.Bennett@csra.com>; Page, Alison <Page.Alison@epa.gov>  
**Subject:** Re: is OAM service down in staging? SECURITY ISSUE!!!!  
**Importance:** High

Everything on Deliberative Process / Ex. 5 has been restarted.

I am seeing a SERIOUS SECURITY ISSUE - APPLICATION USER PASSWORDS ARE BEING LOGGED TO THE Deliberative Process / Ex. 5 LOG FILE IN CLEAR TEXT.

ANYONE who has logged into the applications in the time that this has been occurring will need to reset their passwords immediately.

I am going to disable DEBUG logging anywhere it is active. If I cannot stop this, we will have to shut down the Tomcat(s) to prevent further possible exposure.

Developers, please alter your code to remove any recent updates that may have altered this functionality from previous.

We need to check ALL logs for user passwords to determine the duration of the possible exposure. I will be contacting other Middleware personnel to assist. We will update further as we proceed.

The below information was retrieved and written up before I discovered the security issue, it is submitted here for Maury/WAM's use:

I can reach the home page of the **Deliberative Process / Ex. 5** application, but when I input my ID, I get a different message than the usual group-based rejection: **Deliberative Process / Ex. 5**

**Deliberative Process / Ex. 5**

The log file shows this:

**Deliberative Process / Ex. 5**

and:

**Deliberative Process / Ex. 5**

# Deliberative Process / Ex. 5

I am receiving a 500 Internal Server Error when trying to reach

**Deliberative Process / Ex. 5**



The log file leads me to believe the issue is with the SOAP call to the webservice:

# Deliberative Process / Ex. 5

The Deliberative Process / Ex. 5 user's password was updated at the same time as the database passwords and should not be due for renewal.

Thanks,  
Paula

Paula Childers  
NCC Middleware & Applications Team  
ITS-EPA III Infrastructure Support and Application Hosting (TO 2)  
CSRA (a GDIT company, contractor to the U.S. EPA)  
79 TW Alexander Drive, Bldg. 4401, Suite 400, RTP, NC 27709  
919-200-7396 | [childers.paula@epa.gov](mailto:childers.paula@epa.gov)

---

**From:** Leckner, Erik  
**Sent:** Thursday, May 17, 2018 5:08 PM  
**To:** Childers, Paula; Spradling, LeAnn  
**Cc:** Campbell, Ed; Smith, Maury; Waldo, James V.  
**Subject:** FW: is OAM service down in staging?

Hi Paula,

Please see Maury's notes below. Were you able to restart httpd and Deliberative Process / Ex. 5 instances?

Thanks.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** WAM Support  
**Sent:** Thursday, May 17, 2018 4:09 PM  
**To:** Leckner, Erik <[Leckner.Erik@epa.gov](mailto:Leckner.Erik@epa.gov)>  
**Cc:** EMP\_Internal\_Team <[EMP\\_Internal\\_Team@epa.gov](mailto:EMP_Internal_Team@epa.gov)>; Chilivery, Swetha <[chilivery.swetha@epa.gov](mailto:chilivery.swetha@epa.gov)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; Henderson, Kertis <[henderson.kertis@epa.gov](mailto:henderson.kertis@epa.gov)>; WAM Support <[WAM\\_Support@epa.gov](mailto:WAM_Support@epa.gov)>  
**Subject:** RE: is OAM service down in staging?

I'm also getting a SSL error on test with curl

## Deliberative Process / Ex. 5

---

**From:** WAM Support  
**Sent:** Thursday, May 17, 2018 3:50 PM  
**To:** Leckner, Erik <[Leckner.Erik@epa.gov](mailto:Leckner.Erik@epa.gov)>  
**Cc:** EMP\_Internal\_Team <[EMP\\_Internal\\_Team@epa.gov](mailto:EMP_Internal_Team@epa.gov)>; Chilivery, Swetha <[chilivery.swetha@epa.gov](mailto:chilivery.swetha@epa.gov)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; Henderson, Kertis <[henderson.kertis@epa.gov](mailto:henderson.kertis@epa.gov)>; WAM Support <[WAM\\_Support@epa.gov](mailto:WAM_Support@epa.gov)>  
**Subject:** RE: is OAM service down in staging?

Christian,

I removed the WAM authentication requirement from URL Deliberative Process / Ex. 5 and it goes straight to an Internal Server Error message when accessing the URL. Is there an issue with the Deliberative Process / Ex. 5 server?

Maury

---

**From:** Leckner, Erik  
**Sent:** Thursday, May 17, 2018 2:35 PM  
**To:** WAM Support <[WAM\\_Support@epa.gov](mailto:WAM_Support@epa.gov)>  
**Cc:** EMP\_Internal\_Team <[EMP\\_Internal\\_Team@epa.gov](mailto:EMP_Internal_Team@epa.gov)>; Chilivery, Swetha <[chilivery.swetha@epa.gov](mailto:chilivery.swetha@epa.gov)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>  
**Subject:** RE: is OAM service down in staging?  
**Importance:** High

Hi Maury

# Deliberative Process / Ex. 5

# **Deliberative Process / Ex. 5**

# Deliberative Process / Ex. 5

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Leckner, Erik  
**Sent:** Thursday, May 17, 2018 2:24 PM  
**To:** WAM Support <[WAM\\_Support@epa.gov](mailto:WAM_Support@epa.gov)>  
**Cc:** EMP\_Internal\_Team <[EMP\\_Internal\\_Team@epa.gov](mailto:EMP_Internal_Team@epa.gov)>; Chilivery, Swetha <[chilivery.swetha@epa.gov](mailto:chilivery.swetha@epa.gov)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>  
**Subject:** RE: is OAM service down in staging?

Hi Maury

Sure, can do.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** WAM Support  
**Sent:** Thursday, May 17, 2018 2:01 PM  
**To:** Leckner, Erik <[Leckner.Erik@epa.gov](mailto:Leckner.Erik@epa.gov)>  
**Cc:** EMP\_Internal\_Team <[EMP\\_Internal\\_Team@epa.gov](mailto:EMP_Internal_Team@epa.gov)>; Chilivery, Swetha <[chilivery.swetha@epa.gov](mailto:chilivery.swetha@epa.gov)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>  
**Subject:** RE: is OAM service down in staging?

Hi Christian,

Can you work with Paula to pull logs in staging to help troubleshoot this issue?

Maury Smith  
Enterprise Identity & Access Management (EIAM)  
ITS-EPA III - Supporting the US Environmental Protection Agency  
General Dynamics Information Technology  
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709  
Office: 919.200.7305 | Mobile: 919.308.4345 | [smith.maury@epa.gov](mailto:smith.maury@epa.gov) | [www.gdit.com](http://www.gdit.com)

**GENERAL DYNAMICS**  
Information Technology

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**From:** Chilivery, Swetha  
**Sent:** Thursday, May 17, 2018 12:57 PM  
**To:** WAM Support <[WAM\\_Support@epa.gov](mailto:WAM_Support@epa.gov)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>  
**Cc:** EMP\_Internal\_Team <[EMP\\_Internal\\_Team@epa.gov](mailto:EMP_Internal_Team@epa.gov)>  
**Subject:** RE: is OAM service down in staging?

Hi Tarsha,

I'm unable to access the below link.

# Deliberative Process / Ex. 5

Regards,  
Swetha

---

**From:** WAM Support  
**Sent:** Thursday, May 17, 2018 12:40 PM  
**To:** Chilivery, Swetha <[chilivery.swetha@epa.gov](mailto:chilivery.swetha@epa.gov)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; WAM Support <[WAM\\_Support@epa.gov](mailto:WAM_Support@epa.gov)>

**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>  
**Subject:** RE: is OAM service down in staging?

Hi Swetha

Can you access **Deliberative Process / Ex. 5**

Thanks,

Tarsha Jackson  
Enterprise Identity & Access Management (EIAM)  
General Dynamics Information Technology  
ITS-EPA III - Supporting the US Environmental Protection Agency  
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709  
919.200.7432 | [jackson.tarsha@epa.gov](mailto:jackson.tarsha@epa.gov) | [tarsha.jackson@csra.com](mailto:tarsha.jackson@csra.com) | [www.gdit.com](http://www.gdit.com) GENERAL DYNAMICS  
Information Technology

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**From:** Chiliverry, Swetha  
**Sent:** Thursday, May 17, 2018 12:30 PM  
**To:** Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; WAM Support <[WAM\\_Support@epa.gov](mailto:WAM_Support@epa.gov)>  
**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>  
**Subject:** RE: is OAM service down in staging?

Hi Tarsha,

I'm not able to login to **Deliberative Process / Ex. 5** too. Its showing the same error message as in below screenshots.

Regards,  
Swetha

---

**From:** Madhavan Nair Kamala Devi, Rakhi  
**Sent:** Thursday, May 17, 2018 10:52 AM  
**To:** McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; WAM Support <[WAM\\_Support@epa.gov](mailto:WAM_Support@epa.gov)>  
**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>  
**Subject:** RE: is OAM service down in staging?

Hi ,  
I am getting the same error too. I remember we saw similar issue around mid March (around the password reset.)  
Did the IAM /staging password get reset? Just checking...

Thanks,  
Rakhi

---

**From:** McCarthy, Colleen  
**Sent:** Thursday, May 17, 2018 10:24 AM  
**To:** Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; WAM Support <[WAM\\_Support@epa.gov](mailto:WAM_Support@epa.gov)>  
**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>  
**Subject:** RE: is OAM service down in staging?

P.S., I tried to reset my password, as the message said that my password may have expired, but the password screen told me that there was missing information... Thanks! Colleen

# Deliberative Process / Ex. 5

**From:** McCarthy, Colleen

**Sent:** Thursday, May 17, 2018 10:17 AM

**To:** Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; WAM Support <[WAM\\_Support@epa.gov](mailto:WAM_Support@epa.gov)>

**Cc:** EMP\_Internal\_Team <[EMP\\_Internal\\_Team@epa.gov](mailto:EMP_Internal_Team@epa.gov)>

**Subject:** RE: is OAM service down in staging?

Hi Tarsha,

I had the same problem that Cindy had when I tried to sign in earlier this morning and just checked again and I still have it now. The screen shows "Processing..." for about 90 seconds to two minutes, then I get the error below:

# Deliberative Process / Ex. 5

Thanks!



Colleen

---

**From:** Fan, Cindy (Yanqian)  
**Sent:** Thursday, May 17, 2018 10:00 AM  
**To:** WAM Support <WAM\_Support@epa.gov>  
**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>  
**Subject:** RE: is OAM service down in staging?

Hi Tarsha,

Thanks for looking into the issue. I was able to login **Deliberative Process / Ex. 5** as well. But I got **Deliberative Process / Ex. 5** when I tried to login **Deliberative Process / Ex. 5**

Thanks!  
Cindy

---

**From:** WAM Support  
**Sent:** Thursday, May 17, 2018 9:23 AM  
**To:** Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM\_Support@epa.gov>  
**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>  
**Subject:** RE: is OAM service down in staging?

Hi Cindy,

We're able to log into other Staging apps? Are you still having an issue? Let us know if we need to investigate further.

Thanks,

Tarsha Jackson  
Enterprise Identity & Access Management (EIAM)  
General Dynamics Information Technology  
ITS-EPA III - Supporting the US Environmental Protection Agency  
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709  
919.200.7432 | [jackson.tarsha@epa.gov](mailto:jackson.tarsha@epa.gov) | [tarsha.jackson@csra.com](mailto:tarsha.jackson@csra.com) | [www.gdit.com](http://www.gdit.com) **GENERAL DYNAMICS**  
Information Technology

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**From:** Fan, Cindy (Yanqian)  
**Sent:** Thursday, May 17, 2018 8:00 AM  
**To:** WAM Support <WAM\_Support@epa.gov>  
**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>  
**Subject:** is OAM service down in staging?

Hi WAM group,

The staging OAM service seems not working. I entered my staging credential and tried to login EMP home page  
**Deliberative Process / Ex. 5** I got this error: **Deliberative Process / Ex. 5**  
**Deliberative Process / Ex. 5** However I was able to login WAM  
staging portal with my same credential **Deliberative Process / Ex. 5**

Thanks!  
Cindy

Message

---

**From:** Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]  
**Sent:** 4/3/2018 7:46:11 AM  
**To:** Campbell, Ed [Campbell.Ed@epa.gov]  
**BCC:** Page, Alison [Page.Alison@epa.gov]  
**Subject:** RE: Summary Update

Hi Ed

For tomorrow then with Rob, we should say that Paula should provide the first install while I watch all the steps. She refused in a previous meeting to discuss this in the past, and also in one meeting she refused to draft a quick README. So that should be the condition of middleware team billing project that I watch the steps (or she document in a hand crafted README for later installs on Deliberative Process / Ex. 5 etc modsecurity, etc).

We also need to ensure she doesn't hijack meetings giving a lecture about dev processes when she has been informed by you, Rob, and just about everybody that we were handed this with no dev deployment descriptors (files which describe the configs, etc) and she has restricted read access to those files that matter for only herself.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Leckner, Erik  
**Sent:** Tuesday, April 3, 2018 3:22 AM  
**To:** Campbell, Ed <Campbell.Ed@epa.gov>  
**Subject:** RE: Summary Update

Hi Ed

Just one other note is what really is disturbing is the fact that in the meeting she said she looked at those Deliberative Process / Ex. 5 directories and said some directories are missing yet she is the one who blocked read access to those files that were missing. During the meeting when I realized it was going south, I searched the directories and discovered some directories on staging were changed. Its not the fact that they were 100% restrictive, it's the fact that she knew because she those permissions that they were the same directories/files that had their read permissions revoked. That is beyond comprehension.

Example as provided earlier circled in red as one example in one directory for fr application. They are all like that in the other directories too with some permissions with no read access. Anyways, I think you should address this with her up. Also, I knew based on those findings during the meeting, I said it would be best if she did the first install as I have worked with her on things in the past couple of months, and details are hidden are wrong and we (you, me, rakhi, etc) all need to make sure we have everything we need for development based on how it is deployed (and when read access is not there it compounds the issue). The other thing which I find bothersome is the fact that we/I were not given maybe temporary read permission (like 1 hour or so) and that should have been offered on the table by Paula. Anyways.

# Deliberative Process / Ex. 5

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Leckner, Erik  
**Sent:** Tuesday, April 3, 2018 3:14 AM  
**To:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** Summary Update

Hi Ed

I can see why Salient had their own development server. This conclusion is based on the following:

- a) No root access on the dev machine. Greg was trying to get it going for me via sudo but it isn't working. He wrote he had a typo but even after fixing typo I still can't run basic admin commands for even things as simple as installs.
- b) Paula. She somehow set all the key directories that matter to private and without Personal Privacy / Ex. 6 permissions on staging, there is no way to see these files since not even read access. For her today, to spend 30 minutes of a one hour meeting explaining development processes at EPA which she deliberately and intentionally obstructs access for developers is beyond my comprehension. She even mentioned in previous meetings and emails that Salient had wanted access to things even as simple as logs. But having no root on the dev server Personal Privacy / Ex. 6 can't perform these operations), no visibility into staging's Deliberative Process / Ex. 5 directories, there is no way to guess how this is configured AND how it will be configured upon future updates they receive (which I am now on the mailing list). The time spent today in our meeting was on as you mentioned upfront via Skype that Paula had a process in place, etc but that wasn't the purpose of our meeting – it was to be hands on and configure if any changes need to be made (other than the IAM certificates, etc for security machine to machine communication. 1 hour should have been sufficient to do all that. Given that we just received the machine and I ftp'd all the files over, I noticed during the meeting that all files were not copied over because of no read access on those surprised. I am surprised Paula didn't say oh yeah I took away all read access so the files missing/directories missing are those I didn't let you have read access to. That is why I realized in our meeting aht she could just go on and talk for an hour over nothing that really what the intent of the meeting was. This is not the first time and I am really concerned about this repetitive Paula

obstructive actions for silo purposes (from logs to Personal Privacy / Ex. 6 to now even read access to mission critical files which will change over time).

Just had to state my thoughts on this.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

Message

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**From:** Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]  
**Sent:** 4/3/2018 7:22:11 AM  
**To:** Campbell, Ed [Campbell.Ed@epa.gov]  
**BCC:** Page, Alison [Page.Alison@epa.gov]  
**Subject:** RE: Summary Update

Hi Ed

Just one other note is what really is disturbing is the fact that in the meeting she said she looked at those Deliberative Process / Ex. 5 directories and said some directories are missing yet she is the one who blocked read access to those files that were missing. During the meeting when I realized it was going south, I searched the directories and discovered some directories on staging were changed. Its not the fact that they were 100% restrictive, it's the fact that she knew because she those permissions that they were the same directories/files that had their read permissions revoked. That is beyond comprehension.

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# Deliberative Process / Ex. 5

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Leckner, Erik  
**Sent:** Tuesday, April 3, 2018 3:14 AM  
**To:** Campbell, Ed <Campbell.Ed@epa.gov>  
**Subject:** Summary Update

Hi Ed

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- a) No root access on the dev machine. Greg was trying to get it going for me via sudo but it isn't working. He wrote he had a typo but even after fixing typo I still can't run basic admin commands for even things as simple as installs.
- b) Paula. She somehow set all the key directories that matter to private and without [Personal Privacy / Ex. 6] permissions on staging, there is no way to see these files since not even read access. For her today, to spend 30 minutes of a one hour meeting explaining development processes at EPA which she deliberately and intentionally obstructs access for developers is beyond my comprehension. She even mentioned in previous meetings and emails that Salient had wanted access to things even as simple as logs. But having no root on the dev server (jdaemon can't perform these operations), no visibility into staging's [Deliberative Process / Ex. 6] directories, there is no way to guess how this is configured AND how it will be configured upon future updates they receive (which I am now on the mailing list). The time spent today in our meeting was on as you mentioned upfront via Skype that Paula had a process in place, etc but that wasn't the purpose of our meeting – it was to be hands on and configure if any changes need to be made (other than the IAM certificates, etc for security machine to machine communication. 1 hour should have been sufficient to do all that. Given that we just received the machine and I ftp'd all the files over, I noticed during the meeting that all files were not copied over because of no read access on those surprised. I am surprised Paula didn't say oh yeah I took away all read access so the files missing/directories missing are those I didn't let you have read access to. That is why I realized in our meeting aht she could just go on and talk for an hour over nothing that really what the intent of the meeting was. This is not the first time and I am really concerned about this repetitive Paula obstructive actions for silo purposes (from logs to [Personal Privacy / Ex. 6] to now even read access to mission critical files which will change over time).

Just had to state my thoughts on this.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

Message

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**From:** Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]  
**Sent:** 4/3/2018 7:13:59 AM  
**To:** Campbell, Ed [Campbell.Ed@epa.gov]  
**BCC:** Page, Alison [Page.Alison@epa.gov]  
**Subject:** Summary Update

Hi Ed

I can see why Salient had their own development server. This conclusion is based on the following:

- a) No root access on the dev machine. Greg was trying to get it going for me via sudo but it isn't working. He wrote he had a typo but even after fixing typo I still can't run basic admin commands for even things as simple as installs.
- b) Paula. She somehow set all the key directories that matter to private and without Personal Privacy / Ex. 6 permissions on staging, there is no way to see these files since not even read access. For her today, to spend 30 minutes of a one hour meeting explaining development processes at EPA which she deliberately and intentionally obstructs access for developers is beyond my comprehension. She even mentioned in previous meetings and emails that Salient had wanted access to things even as simple as logs. But having no root on the dev server (jdaemon can't perform these operations), no visibility into staging's apache's directories, there is no way to guess how this is configured AND how it will be configured upon future updates they receive (which I am now on the mailing list). The time spent today in our meeting was on as you mentioned upfront via Skype that Paula had a process in place, etc but that wasn't the purpose of our meeting – it was to be hands on and configure if any changes need to be made (other than the IAM certificates, etc for security machine to machine communication. 1 hour should have been sufficient to do all that. Given that we just received the machine and I ftp'd all the files over, I noticed during the meeting that all files were not copied over because of no read access on those surprised. I am surprised Paula didn't say oh yeah I took away all read access so the files missing/directories missing are those I didn't let you have read access to. That is why I realized in our meeting aht she could just go on and talk for an hour over nothing that really what the intent of the meeting was. This is not the first time and I am really concerned about this repetitive Paula obstructive actions for silo purposes (from logs to Personal Privacy / Ex. 6 to now even read access to mission critical files which will change over time).

Just had to state my thoughts on this.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

Message

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**From:** Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]  
**Sent:** 3/9/2018 10:51:57 PM  
**To:** Campbell, Ed [Campbell.Ed@epa.gov]  
**BCC:** Page, Alison [Page.Alison@epa.gov]  
**Subject:** RE: Oil dB Access - LT = JIRA ticket OEM 46

Hi Ed,

I wouldn't have brought this up again as I had to several weeks ago, but it hasn't changed – in fact, it's been happening regularly on calls, emails, and so forth. So I would like for it to stop so I can focus on the tasks I am working on.

Even in discussions with Rakhi, I am hearing very junior levels of knowledge. Examples:

I said the other day to her on a call regarding database normalization, her response was I heard about that in school. However, anyone creating new code, must understand database normalization/de-normalization as it's a basic concept in RDBMSs, including Java's hibernate framework.

As for her claiming I was away, I was busy on various different topics today including this defect which occurred at 1:30 and I let Rob know I would be looking at it.

In any case, I would like for this type of calling out as she has in many cases to just stop altogether.

Thanks.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Leckner, Erik  
**Sent:** Friday, March 9, 2018 5:19 PM  
**To:** Campbell, Ed <Campbell.Ed@epa.gov>  
**Subject:** RE: Oil dB Access - LT = JIRA ticket OEM 46

Just a FYI, on the call with Swetha and Cindy to go over what I needed from them on the property files, I had also discussed with them the issue of the EMBI user group adding and requested production logs to be made available from Paula's FTP team. I found something interesting there as well, in that the logs were not logging the level of the issue nor was the error being reported as an **ERROR** in the production logs but rather a [REDACTED] statement which Staging has it set to. The error logging is incorrect as it should be set to an ERROR in the logs versus simply a DEBUG statement.

So I am not sure why Rakhi had said I was away – I was actually working on it while also working on dev setup.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)



---

**From:** Leckner, Erik  
**Sent:** Friday, March 9, 2018 5:06 PM  
**To:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** FW: Oil dB Access - LT = JIRA ticket OEM 46  
**Importance:** High

Hello Ed

Could you speak to Rakhi about her comments in emails and meetings – for example, [REDACTED] is not true – I had been working on the issue and also I had to work with Cindy and Swetha on the property files today for dev setup. From the Junior Developer comment for her setup which she has yet to be setup (just yesterday she was asking me about some issues with her setup with I replied with some help), to her not being on every call sometimes she's not even reachable when I had wanted to have her be part of impromptu meeting whenever I had a particular question myself in the system), it's an ongoing thing with her for some reason. I don't understand – maybe perhaps it's the way in which she communicates or something deeper.

Thanks in advance.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Thomas, Rob  
**Sent:** Friday, March 9, 2018 4:27 PM  
**To:** Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; Goods, Lawanna <[Goods.Lawanna@epa.gov](mailto:Goods.Lawanna@epa.gov)>; Chilivory, Swetha <[chilivory.swetha@epa.gov](mailto:chilivory.swetha@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; EMP Helpdesk <[EMP\\_Helpdesk@epa.gov](mailto:EMP_Helpdesk@epa.gov)>  
**Subject:** RE: Oil dB Access - LT = JIRA ticket OEM 46

Hi Rakhi.

Thanks for investigating this issue. We'll what we can solve next week. Can't wait till that Dev Server is set up. ☺

Rob

---

**From:** Madhavan Nair Kamala Devi, Rakhi  
**Sent:** Friday, March 9, 2018 3:58 PM  
**To:** McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; Thomas, Rob <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>; Goods, Lawanna <[Goods.Lawanna@epa.gov](mailto:Goods.Lawanna@epa.gov)>; Chilivory, Swetha <[chilivory.swetha@epa.gov](mailto:chilivory.swetha@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; EMP Helpdesk <[EMP\\_Helpdesk@epa.gov](mailto:EMP_Helpdesk@epa.gov)>  
**Subject:** RE: Oil dB Access - LT = JIRA ticket OEM 46

Hi,  
[REDACTED], I did some investigation. In case it can help him debug... I could replicate the same bug in staging as well.  
Here is what I found...

I found this log in staging server under: **Deliberative Process / Ex. 5**  
(Please note, This log is from staging environment, not prod)

## Deliberative Process / Ex. 5

This is what I found looking at the code we have.

# Deliberative Process / Ex. 5

It first checks if the user is in the grp, if not it proceeds to: **Deliberative Process / Ex. 5**

## Deliberative Process / Ex. 5

It has logic to obtain the IAMwebservice which really adds the user to the groups.

# Deliberative Process / Ex. 5

Error could be originating from anywhere here. I don't have the app up in my local to precisely tell where it is happening...

Thanks,  
Rakhi

---

**From:** McCarthy, Colleen  
**Sent:** Friday, March 9, 2018 2:44 PM  
**To:** Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Chilivory, Swetha <chilivory.swetha@epa.gov>  
**Cc:** Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; EMP Helpdesk <EMP\_Helpdesk@epa.gov>  
**Subject:** RE: Oil dB Access - LT = JIRA ticket OEM 46

This is JIRA ticket OEM 46: **Deliberative Process / Ex. 5** assigned to Christian. Thanks! Colleen

---

**From:** Leckner, Erik  
**Sent:** Friday, March 9, 2018 1:52 PM  
**To:** Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>; McCarthy, Colleen <McCarthy.Colleen@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Chilivory, Swetha <chilivory.swetha@epa.gov>  
**Cc:** Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; EMP Helpdesk <EMP\_Helpdesk@epa.gov>  
**Subject:** RE: Oil dB Access - LT

Hi

I'll take a look at it in a bit.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Fan, Cindy (Yanqian)  
**Sent:** Friday, March 9, 2018 1:37 PM  
**To:** Thomas, Rob <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Goods, Lawanna <[Goods.Lawanna@epa.gov](mailto:Goods.Lawanna@epa.gov)>; Chilivery, Swetha <[chilivery.swetha@epa.gov](mailto:chilivery.swetha@epa.gov)>  
**Cc:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; EMP Helpdesk <[EMP\\_Helpdesk@epa.gov](mailto:EMP_Helpdesk@epa.gov)>  
**Subject:** RE: Oil dB Access - LT

Hey Rob et all.

I tried my account in Deliberative Process / Ex. 5 module. I successfully added myself in Deliberative Process / Ex. 5 group, but got same error when I tried to add myself in Deliberative Process / Ex. 5. I checked database side and didn't see anything unusual. We may need help from Christian and Rakhi to look at Java code and reach out to WAM group for troubleshooting. Please let me know if you need anything else from me.

Thanks!  
Cindy

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**From:** Thomas, Rob  
**Sent:** Friday, March 9, 2018 1:22 PM  
**To:** Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Goods, Lawanna <[Goods.Lawanna@epa.gov](mailto:Goods.Lawanna@epa.gov)>; Chilivery, Swetha <[chilivery.swetha@epa.gov](mailto:chilivery.swetha@epa.gov)>  
**Cc:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; EMP Helpdesk <[EMP\\_Helpdesk@epa.gov](mailto:EMP_Helpdesk@epa.gov)>  
**Subject:** RE: Oil dB Access - LT

Great. Thanks.

---

**From:** Fan, Cindy (Yanqian)  
**Sent:** Friday, March 9, 2018 1:22 PM  
**To:** Thomas, Rob <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Goods, Lawanna <[Goods.Lawanna@epa.gov](mailto:Goods.Lawanna@epa.gov)>; Chilivery, Swetha <[chilivery.swetha@epa.gov](mailto:chilivery.swetha@epa.gov)>  
**Cc:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; EMP Helpdesk <[EMP\\_Helpdesk@epa.gov](mailto:EMP_Helpdesk@epa.gov)>  
**Subject:** RE: Oil dB Access - LT

Let me take a look now.

---

**From:** Thomas, Rob  
**Sent:** Friday, March 9, 2018 1:21 PM  
**To:** McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Goods, Lawanna <[Goods.Lawanna@epa.gov](mailto:Goods.Lawanna@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; Chilivery, Swetha <[chilivery.swetha@epa.gov](mailto:chilivery.swetha@epa.gov)>

**Cc:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; EMP Helpdesk <[EMP\\_Helpdesk@epa.gov](mailto:EMP_Helpdesk@epa.gov)>  
**Subject:** FW: Oil dB Access - LT

Hi Cindy and Swetha et al.

I ran into this error when I tried to add Lawrence Torres to the said group in the graphic.

# Deliberative Process / Ex. 5

Please do. Thanks.

Rob Thomas

---

**From:** Swackhammer, J-Troy  
**Sent:** Thursday, March 8, 2018 9:53 AM  
**To:** Reich, Peter <[Reich.Peter@epa.gov](mailto:Reich.Peter@epa.gov)>  
**Cc:** Torres, Lawrence <[Torres.Lawrence@epa.gov](mailto:Torres.Lawrence@epa.gov)>; Thomas, Rob <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>; EMP Helpdesk <[EMP\\_Helpdesk@epa.gov](mailto:EMP_Helpdesk@epa.gov)>  
**Subject:** RE: Oil dB Access - LT

Sure. Pete.

EMP Helpdesk: Please grant Lawrence Torres access and editing rights to Deliberative Process / Ex. 5

Thx much,  
Troy

---

**From:** Reich, Peter  
**Sent:** Wednesday, March 07, 2018 7:18 PM  
**To:** Swackhammer, J-Troy <[Swackhammer.J-Troy@epa.gov](mailto:Swackhammer.J-Troy@epa.gov)>  
**Cc:** Torres, Lawrence <[Torres.Lawrence@epa.gov](mailto:Torres.Lawrence@epa.gov)>  
**Subject:** FW: Oil dB Access - LT

Hi Troy,

We have a new inspector, LT, who you probably met and we are getting him up to speed. Can you please get him signed up for access to the database? His contact info is included below.

Thanks,

Pete

Pete Reich  
U.S. EPA Region 9 Oil Program  
Clean Water Act Compliance Office  
Enforcement Division  
75 Hawthorne Street (ENF-3-2)  
San Francisco CA 94105  
O: 415-972-3052  
[reich.peter@epa.gov](mailto:reich.peter@epa.gov)

[www.epa.gov/oilspill](http://www.epa.gov/oilspill)

---

**From:** Torres, Lawrence  
**Sent:** Wednesday, March 07, 2018 4:13 PM  
**To:** Reich, Peter <[Reich.Peter@epa.gov](mailto:Reich.Peter@epa.gov)>  
**Subject:** Oil dB Access - LT

Reminder:

Write Troy an email to request access to the Oil Database for Lawrence Torres

*Lawrence Torres*

Clean Water Enforcement Section II (ENF-3-2)  
U.S. EPA Region 9  
75 Hawthorne Street  
San Francisco, CA 94105  
(P) 415-947-4211  
[Torres.Lawrence@epa.gov](mailto:Torres.Lawrence@epa.gov)

To read more information about EPA's Stormwater Program visit:  
<https://www.epa.gov/npdes/npdes-stormwater-program>

Message

---

**From:** Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]  
**Sent:** 3/9/2018 10:19:07 PM  
**To:** Campbell, Ed [Campbell.Ed@epa.gov]  
**BCC:** Page, Alison [Page.Alison@epa.gov]  
**Subject:** RE: Oil dB Access - LT = JIRA ticket OEM 46

Just a FYI, on the call with Swetha and Cindy to go over what I needed from them on the property files, I had also discussed with them the issue of the EMBI user group adding and requested production logs to be made available from Paula's FTP team. I found something interesting there as well, in that the logs were not logging the level of the issue nor was the error being reported as an **ERROR** in the production logs but rather a [REDACTED] statement which Staging has it set to. The error logging is incorrect as it should be set to an ERROR in the logs versus simply a DEBUG statement.

So I am not sure why Rakhi had said I was away – I was actually working on it while also working on dev setup.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Leckner, Erik  
**Sent:** Friday, March 9, 2018 5:06 PM  
**To:** Campbell, Ed <Campbell.Ed@epa.gov>  
**Subject:** FW: Oil dB Access - LT = JIRA ticket OEM 46  
**Importance:** High

Hello Ed

Could you speak to Rakhi about her comments in emails and meetings – for example, [REDACTED] is not true – I had been working on the issue and also I had to work with Cindy and Swetha on the property files today for dev setup. From the Junior Developer comment for her setup which she has yet to be setup (just yesterday she was asking me about some issues with her setup with I replied with some help), to her not being on every call sometimes she's not even reachable when I had wanted to have her be part of impromptu meeting whenever I had a particular question myself in the system), it's an ongoing thing with her for some reason. I don't understand – maybe perhaps it's the way in which she communicates or something deeper.

Thanks in advance.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Thomas, Rob  
**Sent:** Friday, March 9, 2018 4:27 PM  
**To:** Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; Goods, Lawanna <[Goods.Lawanna@epa.gov](mailto:Goods.Lawanna@epa.gov)>; Chilivery, Swetha <[chilivery.swetha@epa.gov](mailto:chilivery.swetha@epa.gov)>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>; EMP Helpdesk <EMP\_Helpdesk@epa.gov>

Subject: RE: Oil dB Access - LT = JIRA ticket OEM 46

Hi Rahki.

Thanks for investigating this issue. We'll what we can solve next week. Can't wait till that Dev Server is set up. ☺

Rob

---

**From:** Madhavan Nair Kamala Devi, Rakhi

**Sent:** Friday, March 9, 2018 3:58 PM

**To:** McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>

**Cc:** Campbell, Ed <Campbell.Ed@epa.gov>; EMP Helpdesk <EMP\_Helpdesk@epa.gov>

**Subject:** RE: Oil dB Access - LT = JIRA ticket OEM 46

Hi,  
Since Christian away, I did some investigation. In case it can help him debug... I could replicate the same bug in staging as well.

Here is what I found...

I found this log in staging server under **Deliberative Process / Ex. 5**  
(Please note, This log is from staging environment, not prod)

## Deliberative Process / Ex. 5

This is what I found looking at the code we have.

# Deliberative Process / Ex. 5

It first checks if the user is in the grp, if not it proceeds to **Deliberative Process / Ex. 5**

## Deliberative Process / Ex. 5

It has logic to obtain the IAMwebservice which really adds the user to the groups.

# Deliberative Process / Ex. 5

Error could be originating from anywhere here. I don't have the app up in my local to precisely tell where it is happening...

Thanks,  
Rakhi

---

**From:** McCarthy, Colleen  
**Sent:** Friday, March 9, 2018 2:44 PM  
**To:** Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>  
**Cc:** Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; EMP Helpdesk <EMP\_Helpdesk@epa.gov>  
**Subject:** RE: Oil dB Access - LT = JIRA ticket OEM 46

This is JIRA ticket OEM 46 [Deliberative Process / Ex. 5] assigned to Christian. Thanks! Colleen

---

**From:** Leckner, Erik  
**Sent:** Friday, March 9, 2018 1:52 PM  
**To:** Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>; McCarthy, Colleen <McCarthy.Colleen@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>  
**Cc:** Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; EMP Helpdesk <EMP\_Helpdesk@epa.gov>  
**Subject:** RE: Oil dB Access - LT

Hi

I'll take a look at it in a bit.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Fan, Cindy (Yanqian)  
**Sent:** Friday, March 9, 2018 1:37 PM  
**To:** Thomas, Rob <Thomas.Rob@epa.gov>; McCarthy, Colleen <McCarthy.Colleen@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>  
**Cc:** Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; EMP Helpdesk <EMP\_Helpdesk@epa.gov>  
**Subject:** RE: Oil dB Access - LT

Hey Rob et all.

I tried my account in [Deliberative Process / Ex. 5] module. I successfully added myself in [Deliberative Process / Ex. 5] but got same error when I tried to add myself in [Deliberative Process / Ex. 5]. I checked database side and didn't see anything unusual. We may need help from Christian and Rakhi to look at Java code and reach out to WAM group for troubleshooting. Please let me know if you need anything else from me.

Thanks!  
Cindy

---

**From:** Thomas, Rob  
**Sent:** Friday, March 9, 2018 1:22 PM



**To:** Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Goods, Lawanna <[Goods.Lawanna@epa.gov](mailto:Goods.Lawanna@epa.gov)>; Chilivery, Swetha <[chilivery.swetha@epa.gov](mailto:chilivery.swetha@epa.gov)>  
**Cc:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; EMP Helpdesk <[EMP\\_Helpdesk@epa.gov](mailto:EMP_Helpdesk@epa.gov)>  
**Subject:** RE: Oil dB Access - LT

Great. Thanks.

---

**From:** Fan, Cindy (Yanqian)  
**Sent:** Friday, March 9, 2018 1:22 PM  
**To:** Thomas, Rob <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Goods, Lawanna <[Goods.Lawanna@epa.gov](mailto:Goods.Lawanna@epa.gov)>; Chilivery, Swetha <[chilivery.swetha@epa.gov](mailto:chilivery.swetha@epa.gov)>  
**Cc:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; EMP Helpdesk <[EMP\\_Helpdesk@epa.gov](mailto:EMP_Helpdesk@epa.gov)>  
**Subject:** RE: Oil dB Access - LT

Let me take a look now.

---

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**Cc:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; EMP Helpdesk <[EMP\\_Helpdesk@epa.gov](mailto:EMP_Helpdesk@epa.gov)>  
**Subject:** FW: Oil dB Access - LT

Hi Cindy and Swetha et all.

I ran into this error when I tried to adde Lawrence Torres to the said group in the graphic.

# Deliberative Process / Ex. 5

Please do. Thanks.

Rob Thomas

---

**From:** Swackhammer, J-Troy

**Sent:** Thursday, March 8, 2018 9:53 AM

**To:** Reich, Peter <[Reich.Peter@epa.gov](mailto:Reich.Peter@epa.gov)>

**Cc:** Torres, Lawrence <[Torres.Lawrence@epa.gov](mailto:Torres.Lawrence@epa.gov)>; Thomas, Rob <[Thomas.Rob@epa.gov](mailto:Thomas.Rob@epa.gov)>; EMP Helpdesk <[EMP\\_Helpdesk@epa.gov](mailto:EMP_Helpdesk@epa.gov)>

**Subject:** RE: Oil dB Access - LT

Sure. Pete.

EMP Helpdesk: Please grant Lawrence Torres access and editing rights to Deliberative Process / Ex. 5

Thx much,  
Troy

---

**From:** Reich, Peter

**Sent:** Wednesday, March 07, 2018 7:18 PM

**To:** Swackhammer, J-Troy <[Swackhammer.J-Troy@epa.gov](mailto:Swackhammer.J-Troy@epa.gov)>

**Cc:** Torres, Lawrence <Torres.Lawrence@epa.gov>

**Subject:** FW: Oil dB Access - LT

Hi Troy,

We have a new inspector, LT, who you probably met and we are getting him up to speed. Can you please get him signed up for access to the database? His contact info is included below.

Thanks,

Pete

Pete Reich  
U.S. EPA Region 9 Oil Program  
Clean Water Act Compliance Office  
Enforcement Division  
75 Hawthorne Street (ENF-3-2)  
San Francisco CA 94105  
O: 415-972-3052  
[reich.peter@epa.gov](mailto:reich.peter@epa.gov)

[www.epa.gov/oilspill](http://www.epa.gov/oilspill)

---

**From:** Torres, Lawrence  
**Sent:** Wednesday, March 07, 2018 4:13 PM  
**To:** Reich, Peter <Reich.Peter@epa.gov>  
**Subject:** Oil dB Access - LT

Reminder:

Write Troy an email to request access to the Oil Database for Lawrence Torres

*Lawrence Torres*

Clean Water Enforcement Section II (ENF-3-2)  
U.S. EPA Region 9  
75 Hawthorne Street  
San Francisco, CA 94105  
(P) 415-947-4211  
[Torres.Lawrence@epa.gov](mailto:Torres.Lawrence@epa.gov)

To read more information about EPA's Stormwater Program visit:  
<https://www.epa.gov/npdes/npdes-stormwater-program>

## Message

---

**From:** Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]  
**Sent:** 5/18/2018 6:01:09 PM  
**To:** Campbell, Ed [Campbell.Ed@epa.gov]  
**Subject:** FW: is OAM service down in staging? SECURITY ISSUE!!!!

Ed - Not even a single thank you from Paula's team for 5 emails of advice and research. Waste of time so in future I will not provide them any advice or recommendations.

Paula is also the one updating the files for new passwords on these servers and not watching the servers when they do go down and they are middleware. For example, if their team is middleware they should be watching the servers they manage via SNMP versus others having to report them and then taking ½ day for them to respond.

We can discuss that in a meeting sometime.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Leckner, Erik  
**Sent:** Thursday, May 17, 2018 10:08 PM  
**To:** Childers, Paula <Childers.Paula@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>  
**Cc:** Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; 'Bennett, Jerry' <Jerry.Bennett@csra.com>; Page, Alison <Page.Alison@epa.gov>  
**Subject:** RE: is OAM service down in staging? SECURITY ISSUE!!!!

Hi Paula

Just additional information – Salient/Lockheed should have used these log4j settings for Apache rather than let it default to the rootLogger setting (of course whatever level can be used, INFO is used as an example below):

<http://axis.apache.org/axis/java/developers-guide.html> (these are the specific settings):

# Deliberative Process / Ex. 5

FYI:

At the top of the hierarchy exists a root logger. The root logger exists outside the scope of any custom logger hierarchy that we may come up with. It always exists as the root logger for all possible logger hierarchies, and it has no namespace. All the other application-specific Loggerobjects are child objects to the root logger. The parent-child relationship of loggers signifies the dependency of the loggers acting within the same application. A child logger can

inherit properties from its parent logger recursively up the tree. Typically, a child logger will inherit the following properties from its parent logger(s):

- Level: If the child logger has no explicit tree level specified, it will use the level of its closest parent or the first proper level it finds recursively up the hierarchy.
- Appender: If there is no appender attached to a logger, the child logger uses the appender of its closest parent logger or the first appender it finds recursively up the tree.
- ResourceBundle: ResourceBundles are key-value pattern properties files used for the localization of logging messages. A child logger inherits any ResourceBundle associated with its parent logger.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Leckner, Erik  
**Sent:** Thursday, May 17, 2018 6:36 PM  
**To:** Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Spradling, LeAnn <[Spradling.LeAnn@epa.gov](mailto:Spradling.LeAnn@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>; Waldo, James V. <[Waldo.James@epa.gov](mailto:Waldo.James@epa.gov)>; 'Bennett, Jerry' <[Jerry.Bennett@csra.com](mailto:Jerry.Bennett@csra.com)>; Page, Alison <[Page.Alison@epa.gov](mailto:Page.Alison@epa.gov)>  
**Subject:** RE: is OAM service down in staging? SECURITY ISSUE!!!!

Hi Paula

One other thing to note, there is where the Deliberative Process / Ex. 5 are provided:

## Deliberative Process / Ex. 5

For FR, its set to INFO level:

### Deliberative Process / Ex. 5

What I recommend is see what ----- settings are being used by Deliberative Process / Ex. 5 and then set those to WARN or ERROR level on stage. INFO may also be OK, if the INFO statements provide information required to track issues.

When I finish up the dev server setup (almost there), I can work with you on all the settings for all the files going forward. I noticed even error messages being reported as DEBUG statements in parts of Salient/Lockheed's code and filed a JIRA ticket for that in the past.

Best

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

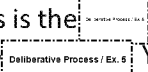




**From:** Leckner, Erik  
**Sent:** Thursday, May 17, 2018 6:29 PM  
**To:** Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Spradling, LeAnn <[Spradling.LeAnn@epa.gov](mailto:Spradling.LeAnn@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>; Waldo, James V.

<Waldo.James@epa.gov>; 'Bennett, Jerry' <Jerry.Bennett@csra.com>; Page, Alison <Page.Alison@epa.gov>

**Subject:** RE: is OAM service down in staging? SECURITY ISSUE!!!!

**Importance:** High

Hi Paula

This is the  root logging  setting which was set on Aug 30 2017, the rest are set to  or . That is for  You can look at the other ones as well.

# Deliberative Process / Ex. 5

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Leckner, Erik  
**Sent:** Thursday, May 17, 2018 6:20 PM  
**To:** Childers, Paula <[Childers.Paula@epa.gov](mailto:Childers.Paula@epa.gov)>; Spradling, LeAnn <[Spradling.LeAnn@epa.gov](mailto:Spradling.LeAnn@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>; Waldo, James V. <[Waldo.James@epa.gov](mailto:Waldo.James@epa.gov)>; Bennett, Jerry <[Jerry.Bennett@csra.com](mailto:Jerry.Bennett@csra.com)>; Page, Alison <[Page.Alison@epa.gov](mailto:Page.Alison@epa.gov)>  
**Subject:** RE: is OAM service down in staging? SECURITY ISSUE!!!!  
**Importance:** High

Hi Paula

Also, it looks as if the Deliberative Process / Ex. 5 file was last updated on Aug 30 2017.

# Deliberative Process / Ex. 5

Once we finish our dev server setup (I'm finalizing it now), we can have a meeting to discuss all the log settings for EPA staging and production servers.

It's obviously in: Deliberative Process / Ex. 5

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Principal Engineer  
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949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Childers, Paula  
**Sent:** Thursday, May 17, 2018 5:58 PM  
**To:** Leckner, Erik <[Leckner.Erik@epa.gov](mailto:Leckner.Erik@epa.gov)>; Spradling, LeAnn <[Spradling.LeAnn@epa.gov](mailto:Spradling.LeAnn@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>; Smith, Maury <[smith.maury@epa.gov](mailto:smith.maury@epa.gov)>; Waldo, James V. <[Waldo.James@epa.gov](mailto:Waldo.James@epa.gov)>; Bennett, Jerry <[Jerry.Bennett@csra.com](mailto:Jerry.Bennett@csra.com)>; Page, Alison <[Page.Alison@epa.gov](mailto:Page.Alison@epa.gov)>  
**Subject:** Re: is OAM service down in staging? SECURITY ISSUE!!!!  
**Importance:** High

Everything on Fractal has been restarted.

I am seeing a SERIOUS SECURITY ISSUE - APPLICATION USER PASSWORDS ARE BEING LOGGED TO THE Deliberative Process / Ex. 5 LOG FILE IN CLEAR TEXT.

ANYONE who has logged into the applications in the time that this has been occurring will need to reset their passwords immediately.

I am going to disable DEBUG logging anywhere it is active. If I cannot stop this, we will have to shut down the Tomcat(s) to prevent further possible exposure.

Developers, please alter your code to remove any recent updates that may have altered this functionality from previous.

We need to check ALL logs for user passwords to determine the duration of the possible exposure. I will be contacting other Middleware personnel to assist. We will update further as we proceed.

The below information was retrieved and written up before I discovered the security issue, it is submitted here for Maury/WAM's use:

I can reach the home page of the Deliberative Process / Ex. 5 application, but when I input my ID, I get a different message than the usual group-based rejection:

**Deliberative Process / Ex. 5**

**Deliberative Process / Ex. 5**

The log file shows this:

**Deliberative Process / Ex. 5**

and:

**Deliberative Process / Ex. 5**



# Deliberative Process / Ex. 5

I am receiving a 500 Internal Server Error when trying to reach **Deliberative Process / Ex. 5**

The log file leads me to believe the issue is with the SOAP call to the webservice:

```
equipment: 2018-05-17 17:20:28,912 DEBUG gov.epa.oem.web.controllers.personnel.SSOLoginController - Portal Login
Enabled. Checking against COREID.
host = deacon.rtpnc.epa.gov
iamport = 443
[GC (Allocation Failure) 679225K->76189K(779776K), 0.0910394 secs]
equipment: 2018-05-17 17:21:29,576 ERROR gov.epa.oem.biz.service.impl.personnel.IAMWebServiceImpl - (502)Proxy
Error
equipment: 2018-05-17 17:21:29,577 DEBUG gov.epa.oem.web.controllers.personnel.SSOLoginController - Portal Login
Enabled. Did not find the User in COREID.
```

# Deliberative Process / Ex. 5

The Deliberative Process / Ex. 5 user's password was updated at the same time as the database passwords and should not be due for renewal.

Thanks,  
Paula

Paula Childers  
NCC Middleware & Applications Team  
ITS-EPA III Infrastructure Support and Application Hosting (TO 2)  
CSRA (a GDIT company, contractor to the U.S. EPA)  
79 TW Alexander Drive, Bldg. 4401, Suite 400, RTP, NC 27709  
919-200-7396 | [childers.paula@epa.gov](mailto:childers.paula@epa.gov)

---

**From:** Leckner, Erik  
**Sent:** Thursday, May 17, 2018 5:08 PM  
**To:** Childers, Paula; Spradling, LeAnn  
**Cc:** Campbell, Ed; Smith, Maury; Waldo, James V.  
**Subject:** FW: is OAM service down in staging?

Hi Paula,

Please see Maury's notes below. Were you able to restart httpd and Deliberative Process / Ex. 5 instances?

Thanks.

Christian Leckner  
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ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** WAM Support  
**Sent:** Thursday, May 17, 2018 4:09 PM  
**To:** Leckner, Erik <[Leckner.Erik@epa.gov](mailto:Leckner.Erik@epa.gov)>

**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>; Chilivory, Swetha <chilivory.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <McCarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>; WAM Support <WAM\_Support@epa.gov>  
**Subject:** RE: is OAM service down in staging?

I'm also getting a SSL error on test with curl

## Deliberative Process / Ex. 5

**From:** WAM Support  
**Sent:** Thursday, May 17, 2018 3:50 PM  
**To:** Leckner, Erik <Leckner.Erik@epa.gov>  
**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>; Chilivory, Swetha <chilivory.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <McCarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>; WAM Support <WAM\_Support@epa.gov>  
**Subject:** RE: is OAM service down in staging?

Christian,

I removed the WAM authentication requirement from URL **Deliberative Process / Ex. 5** and it goes straight to an Internal Server Error message when accessing the URL. Is **Deliberative Process / Ex. 5** gov app server?

Maury

**From:** Leckner, Erik  
**Sent:** Thursday, May 17, 2018 2:35 PM  
**To:** WAM Support <WAM\_Support@epa.gov>  
**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>; Chilivory, Swetha <chilivory.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <McCarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>  
**Subject:** RE: is OAM service down in staging?  
**Importance:** High

Hi Maury

Im seeing on a post request **Deliberative Process / Ex. 5** 02 proxy error:

## Deliberative Process / Ex. 5

# **Deliberative Process / Ex. 5**

# **Deliberative Process / Ex. 5**

# Deliberative Process / Ex. 5

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949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Leckner, Erik  
**Sent:** Thursday, May 17, 2018 2:24 PM  
**To:** WAM Support <[WAM\\_Support@epa.gov](mailto:WAM_Support@epa.gov)>  
**Cc:** EMP\_Internal\_Team <[EMP\\_Internal\\_Team@epa.gov](mailto:EMP_Internal_Team@epa.gov)>; Chilivery, Swetha <[chilivery.swetha@epa.gov](mailto:chilivery.swetha@epa.gov)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>  
**Subject:** RE: is OAM service down in staging?

Hi Maury

Sure, can do.

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---

**From:** WAM Support  
**Sent:** Thursday, May 17, 2018 2:01 PM  
**To:** Leckner, Erik <Leckner.Erik@epa.gov>  
**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>  
**Subject:** RE: is OAM service down in staging?

Hi Christian,

Can you work with Paula to pull logs in staging to help troubleshoot this issue?

Maury Smith  
Enterprise Identity & Access Management (EIAM)  
ITS-EPA III - Supporting the US Environmental Protection Agency  
General Dynamics Information Technology  
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Office: 919.200.7305 | Mobile: 919.308.4345 | [smith.maury@epa.gov](mailto:smith.maury@epa.gov) | [www.gdit.com](http://www.gdit.com)

**GENERAL DYNAMICS**  
Information Technology

---

**From:** Chilivery, Swetha  
**Sent:** Thursday, May 17, 2018 12:57 PM  
**To:** WAM Support <WAM\_Support@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>  
**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>  
**Subject:** RE: is OAM service down in staging?

Hi Tarsha,

I'm unable to access the below link.

# Deliberative Process / Ex. 5

Regards,  
Swetha

---

**From:** WAM Support  
**Sent:** Thursday, May 17, 2018 12:40 PM  
**To:** Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM\_Support@epa.gov>  
**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>  
**Subject:** RE: is OAM service down in staging?

Hi Swetha

Can you access **Deliberative Process / Ex. 5**

Thanks,

Tarsha Jackson  
Enterprise Identity & Access Management (EIAM)  
General Dynamics Information Technology

ITS-EPA III - Supporting the US Environmental Protection Agency

79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709

919.200.7432 | [jackson.tarsha@epa.gov](mailto:jackson.tarsha@epa.gov) | [tarsha.jackson@csra.com](mailto:tarsha.jackson@csra.com) | [www.gdit.com](http://www.gdit.com) | GENERAL DYNAMICS  
Information Technology

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**From:** Chilivery, Swetha

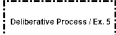
**Sent:** Thursday, May 17, 2018 12:30 PM

**To:** Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; WAM Support <[WAM\\_Support@epa.gov](mailto:WAM_Support@epa.gov)>

**Cc:** EMP\_Internal\_Team <[EMP\\_Internal\\_Team@epa.gov](mailto:EMP_Internal_Team@epa.gov)>

**Subject:** RE: is OAM service down in staging?

Hi Tarsha,

I'm not able to login to  too. Its showing the same error message as in below screenshots.

Regards,  
Swetha

---

**From:** Madhavan Nair Kamala Devi, Rakhi

**Sent:** Thursday, May 17, 2018 10:52 AM

**To:** McCarthy, Colleen <[Mccarthy.Colleen@epa.gov](mailto:Mccarthy.Colleen@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; WAM Support <[WAM\\_Support@epa.gov](mailto:WAM_Support@epa.gov)>

**Cc:** EMP\_Internal\_Team <[EMP\\_Internal\\_Team@epa.gov](mailto:EMP_Internal_Team@epa.gov)>

**Subject:** RE: is OAM service down in staging?

Hi ,  
I am getting the same error too. I remember we saw similar issue around mid March (around the password reset.)  
Did the IAM /staging password get reset? Just checking...

Thanks,  
Rakhi

---

**From:** McCarthy, Colleen

**Sent:** Thursday, May 17, 2018 10:24 AM

**To:** Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; WAM Support <[WAM\\_Support@epa.gov](mailto:WAM_Support@epa.gov)>

**Cc:** EMP\_Internal\_Team <[EMP\\_Internal\\_Team@epa.gov](mailto:EMP_Internal_Team@epa.gov)>

**Subject:** RE: is OAM service down in staging?

P.S., I tried to reset my password, as the message said that my password may have expired, but the password screen told me that there was missing information... Thanks! Colleen



# Deliberative Process / Ex. 5

---

**From:** McCarthy, Colleen  
**Sent:** Thursday, May 17, 2018 10:17 AM  
**To:** Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; WAM Support <[WAM\\_Support@epa.gov](mailto:WAM_Support@epa.gov)>  
**Cc:** EMP\_Internal\_Team <[EMP\\_Internal\\_Team@epa.gov](mailto:EMP_Internal_Team@epa.gov)>  
**Subject:** RE: is OAM service down in staging?

Hi Tarsha,

I had the same problem that Cindy had when I tried to sign in earlier this morning and just checked again and I still have it now. The screen shows "Processing..." for about 90 seconds to two minutes, then I get the error below:

# Deliberative Process / Ex. 5

Thanks!

Colleen

---

**From:** Fan, Cindy (Yanqian)  
**Sent:** Thursday, May 17, 2018 10:00 AM  
**To:** WAM Support <WAM\_Support@epa.gov>  
**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>  
**Subject:** RE: is OAM service down in staging?

Hi Tarsha,

Thanks for looking into the issue. I was able to login [REDACTED] as well. But I got "invalid user name or password" when I tried to login [REDACTED]

Thanks!  
Cindy

---

**From:** WAM Support  
**Sent:** Thursday, May 17, 2018 9:23 AM  
**To:** Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM\_Support@epa.gov>  
**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>  
**Subject:** RE: is OAM service down in staging?

Hi Cindy,

We're able to log into other Staging apps? Are you still having an issue? Let us know if we need to investigate further.

Thanks,

Tarsha Jackson  
Enterprise Identity & Access Management (EIAM)  
General Dynamics Information Technology  
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79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709  
919.200.7432 | [jackson.tarsha@epa.gov](mailto:jackson.tarsha@epa.gov) | [tarsha.jackson@csra.com](mailto:tarsha.jackson@csra.com) | [www.gdit.com](http://www.gdit.com) GENERAL DYNAMICS  
Information Technology

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**From:** Fan, Cindy (Yanqian)  
**Sent:** Thursday, May 17, 2018 8:00 AM  
**To:** WAM Support <WAM\_Support@epa.gov>  
**Cc:** EMP\_Internal\_Team <EMP\_Internal\_Team@epa.gov>  
**Subject:** is OAM service down in staging?

Hi WAM group,

The staging OAM service seems not working. I entered my staging credential and tried to login EMP home page [REDACTED] I got this error: [REDACTED] However I was able to login WAM staging portal with my same credential: [REDACTED]

Thanks!  
Cindy

Message

---

**From:** Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]  
**Sent:** 2/23/2018 7:29:11 PM  
**To:** Page, Alison [Page.Alison@epa.gov]  
**Subject:** RE: Regarding geoDataSource

Hi Ali

Thanks. I was just curious because when it gets to coding there are fairly complex frameworks that are being used and those that we may introduce going forward – including the mobile and app development for matching with other EPA applications (unrelated to the current projects). Rakhi even asked me what version of spring is being used but we had the code already and it was all there (code, jars, etc).

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San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Page, Alison  
**Sent:** Friday, February 23, 2018 2:17 PM  
**To:** Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>  
**Subject:** RE: Regarding geoDataSource

Thanks Christian. I'll talk through this with Ed and get back to you.

Thanks,  
Ali Page  
ITS-EPA III CSRA  
79 TW Alexander Dr, Bld 4401, NC 27713  
[page.alison@epa.gov](mailto:page.alison@epa.gov) | (o) 919.200.7283  
<http://intranet.epa.gov/webdev>

---

**From:** Leckner, Erik  
**Sent:** Friday, February 23, 2018 2:13 PM  
**To:** Page, Alison <[Page.Alison@epa.gov](mailto:Page.Alison@epa.gov)>  
**Subject:** FW: Regarding geoDataSource

Hi Ali

The types of questions Rakhi are asking are very junior - almost as if she has no relevant engineering experience. Rakhi is having difficulty finding things like basic jars even though every project always has files in different places – first thing an engineering learns in any programming environment from day one, be it C, C++, or Java. She considered it “wrong” location.

We both have the same emails from others, same source code, same access, yet she needed help with even what FTP, files, setup (although exclaiming it was junior developer knowledge out of the blue when I wanted to trace her steps when she said she was commenting out code – no developer ever in history of working with at least 50,000+ engineers has ever commented out production level code to make their own environment work).

Rakhi also makes requests for things which are obvious in nature (not anything complex)

I saw a discussion from Ed in Lead role and I thought that was somewhat odd considering I was placed as a Lead from the start and then downgraded and replying to Rakhi's requests on very simple things.

Anyways, those are my thoughts.

Christian Leckner  
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949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Madhavan Nair Kamala Devi, Rakhi  
**Sent:** Thursday, February 22, 2018 6:32 PM  
**To:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Regarding geoDataSource

Thank you very much Christian!

Thanks,  
Rakhi

---

**From:** Leckner, Erik  
**Sent:** Thursday, February 22, 2018 6:12 PM  
**To:** Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Regarding geoDataSource

Hello Rakhi

Yes, I have had various projects up since last week. If you recall our meeting last Wednesday with Ed and Ali, I discussed runtime application access security and you moved the conversation over to database access security violations which you had experienced.

As for consuming this bypass, it's not a simple workaround (it is piecemeal) and it involved writing code (not setting configuration files) Once I get thru the necessary steps to run a stable version and the workaround can be applied to all applications, I can provide something which you can be used by others. Ideally, however, we should have an IAM web service to work off for our development purposes and I discussed that in our group meeting today and an EPA team is looking into that currently.

As for the credentials for geocode, it's

## Deliberative Process / Ex. 5

I will Skype you the password. Cynthia is working with the db team to have a development environment setup for us and so we needn't use the staging dbs.

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ITS-EPA | CSRA  
San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Madhavan Nair Kamala Devi, Rakhi  
**Sent:** Thursday, February 22, 2018 5:37 PM  
**To:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Regarding geoDataSource

Ok. Great! Do you have the app up in local already?

Would like to know how to bypass the IAM call in local? Also, the connection string, username/password for geoDataSource – in staging- if you already have figured it out.

Thanks,  
Rakhi

---

**From:** Leckner, Erik  
**Sent:** Thursday, February 22, 2018 4:02 PM  
**To:** Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Regarding geoDataSource

Hello Rakhi

As discussed via meeting today, yes, an IAM service is required but I have been able to bypass it on local during the interim. We may need to deploy an IAM server for dev purposes. Ed is aware of this issue that I discussed the other day.

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949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

---

**From:** Madhavan Nair Kamala Devi, Rakhi  
**Sent:** Thursday, February 22, 2018 3:08 PM  
**To:** Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>; Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Regarding geoDataSource

Great! Thanks Cindy!

Hi Christian, I was thinking, we may need the access to a working end point url for the webservice. I remember you bringing up this point in a previous mail with Cindy, about user Personal Privacy / Ex. 5

**Deliberative Process / Ex. 5**

# Deliberative Process / Ex. 5

This seems to a salient internal end point. The commented line above seems to an EPA end point.

## Deliberative Process / Ex. 5

In the 'demo' property files, there is the same epa end point.

# Deliberative Process / Ex. 5

Was thinking of discussing the below points with you all regarding webservice url..

1. Is there an active end point url now in staging? How do we request access to it( username /password)?
2. Shouldn't we set this web service in our future dev server as well?

Thanks,  
Rakhi

---

**From:** Fan, Cindy (Yanqian)

**Sent:** Thursday, February 22, 2018 2:25 PM

**To:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>

**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>

**Subject:** Re: Regarding geoDataSource

Yes, the DEV database shall be ready soon. I know one DBA already worked on export/import. I will pass the connection information to you once he finalize the process.

Thanks!

Cindy

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**From:** Leckner, Erik

**Sent:** Thursday, February 22, 2018 2:04:32 PM

**To:** Madhavan Nair Kamala Devi, Rakhi; Fan, Cindy (Yanqian)

**Cc:** Campbell, Ed

**Subject:** RE: Regarding geoDataSource

Hi Rakhi and Cindy

In any case, we are going to need to duplicate the relevant databases for development.

Christian Leckner  
Principal Engineer  
ITS-EPA | CSRA

San Diego, CA 92028 | PDT  
949-244-6501 | [leckner.erik@epa.gov](mailto:leckner.erik@epa.gov)

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**From:** Leckner, Erik  
**Sent:** Thursday, February 22, 2018 1:52 PM  
**To:** Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Regarding geoDataSource

Hello Rakhi

It is being used for the GeoDataSource class and on staging it is the Deliberative Process / Ex. 5

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**Cc:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Regarding geoDataSource

Sure Cindy! Thanks! I will look up and let you know.

Thanks,  
Rakhi

---

**From:** Fan, Cindy (Yanqian)  
**Sent:** Thursday, February 22, 2018 1:34 PM  
**To:** Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>  
**Cc:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** Re: Regarding geoDataSource

Rakhi,

Is it possible to check Java code behind this button in Deliberative Process / Ex. 5  
Deliberative Process / Ex. 5. There shall be a function retrieved GEO data. Please let me know what you find.

Thanks!

Cindy

# **Deliberative Process / Ex. 5**

# **Deliberative Process / Ex. 5**

---

**From:** Madhavan Nair Kamala Devi, Rakhi  
**Sent:** Thursday, February 22, 2018 12:56:18 PM  
**To:** Fan, Cindy (Yanqian)



**Cc:** Leckner, Erik; Campbell, Ed  
**Subject:** RE: Regarding geoDataSource

Ok! Interesting! This is used in the property file of the code Salient shared. I couldn't find any references for **Deliberative Process / Ex. 5** in the code. Do you know the connection details? (Also if it is safe to be accessed from developer pcs?)

Thank you for letting us know Cindy!

Thanks,  
Rakhi

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**From:** Fan, Cindy (Yanqian)  
**Sent:** Thursday, February 22, 2018 12:28 PM  
**To:** Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>  
**Cc:** Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>  
**Subject:** Re: Regarding geoDataSource

Hi Rakhi,

Hmm...the database **Deliberative Process / Ex. 5** was dropped several years ago in Salient. If I remember it correctly, the Oildb possibly uses a **Deliberative Process / Ex. 5** to access a remote GEO database. Do you see anywhere use **Deliberative Process / Ex. 5** java code?

Thanks!

Cindy

---

**From:** Madhavan Nair Kamala Devi, Rakhi  
**Sent:** Thursday, February 22, 2018 11:19:34 AM  
**To:** Fan, Cindy (Yanqian)  
**Cc:** Leckner, Erik; Campbell, Ed  
**Subject:** Regarding geoDataSource

Hi Cindy,  
I came across this 'geo Data source 'connection url in the **Deliberative Process / Ex. 5** application. In the Salient given code, the connection string, userName/password is as below. Do you think if there is an equivalent one in staging DB ?

**Deliberative Process / Ex. 5**

Thanks,  
Rakhi

Message

---

**From:** Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]  
**Sent:** 2/23/2018 7:12:32 PM  
**To:** Page, Alison [Page.Alison@epa.gov]  
**Subject:** FW: Regarding geoDataSource

Hi Ali

The types of questions Rakhi are asking are very junior - almost as if she has no relevant engineering experience. Rakhi is having difficulty finding things like basic jars even though every project always has files in different places – first thing an engineering learns in any programming environment from day one, be it C, C++, or Java. She considered it “wrong” location.

We both have the same emails from others, same source code, same access, yet she needed help with even what FTP, files, setup (although exclaiming it was junior developer knowledge out of the blue when I wanted to trace her steps when she said she was commenting out code – no developer ever in history of working with at least 50,000+ engineers has ever commented out production level code to make their own environment work).

Rakhi also makes requests for things which are obvious in nature (not anything complex)

I saw a discussion from Ed in Lead role and I thought that was somewhat odd considering I was placed as a Lead from the start and then downgraded and replying to Rakhi's requests on very simple things.

Anyways, those are my thoughts.

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**From:** Madhavan Nair Kamala Devi, Rakhi  
**Sent:** Thursday, February 22, 2018 6:32 PM  
**To:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Regarding geoDataSource

Thank you very much Christian!

Thanks,  
Rakhi

---

**From:** Leckner, Erik  
**Sent:** Thursday, February 22, 2018 6:12 PM  
**To:** Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Regarding geoDataSource

Hello Rakhi

Yes, I have had various projects up since last week. If you recall our meeting last Wednesday with Ed and Ali, I discussed runtime application access security and you moved the conversation over to database access security violations which you had experienced.

As for consuming this bypass, it's not a simple workaround (it is piecemeal) and it involved writing code (not setting configuration files) Once I get thru the necessary steps to run a stable version and the workaround can be applied to all applications, I can provide something which you can be used by others. Ideally, however, we should have an IAM web service to work off for our development purposes and I discussed that in our group meeting today and an EPA team is looking into that currently.

As for the credentials for geocode, it's

## Personal Privacy / Ex. 6

I will Skype you the password. Cynthia is working with the db team to have a development environment setup for us and so we needn't use the staging dbs.

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**From:** Madhavan Nair Kamala Devi, Rakhi  
**Sent:** Thursday, February 22, 2018 5:37 PM  
**To:** Leckner, Erik <[Leckner.Erik@usepa.onmicrosoft.com](mailto:Leckner.Erik@usepa.onmicrosoft.com)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Regarding geoDataSource

Ok. Great! Do you have the app up in local already?

Would like to know how to bypass the IAM call in local? Also, the connection string, username/password for geoDataSource – in staging- if you already have figured it out.

Thanks,  
Rakhi

---

**From:** Leckner, Erik  
**Sent:** Thursday, February 22, 2018 4:02 PM  
**To:** Madhavan Nair Kamala Devi, Rakhi <[madhavan-nair-kamala-devi.rakhi@epa.gov](mailto:madhavan-nair-kamala-devi.rakhi@epa.gov)>; Fan, Cindy (Yanqian) <[fan.yanqian@epa.gov](mailto:fan.yanqian@epa.gov)>  
**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Regarding geoDataSource

Hello Rakhi

As discussed via meeting today, yes, an IAM service is required but I have been able to bypass it on local during the interim. We may need to deploy an IAM server for dev purposes. Ed is aware of this issue that I discussed the other day.

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**Cc:** Campbell, Ed <[Campbell.Ed@epa.gov](mailto:Campbell.Ed@epa.gov)>  
**Subject:** RE: Regarding geoDataSource

Great! Thanks Cindy!

Hi Christian, I was thinking, we may need the access to a working end point url for the webservice. I remember you bringing up this point in a previous mail with Cindy, about user Personal Privacy / Ex. 5

## Deliberative Process / Ex. 5

This seems to a salient internal end point. The commented line above seems to an EPA end point.

### Deliberative Process / Ex. 5

In the 'demo' property files, there is the same epa end point.

## Deliberative Process / Ex. 5

Was thinking of discussing the below points with you all regarding webservice url..

1. Is there an active end point url now in staging? How do we request access to it( username /password)?
2. Shouldn't we set this web service in our future dev server as well?

Thanks,  
Rakhi

---

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